

NASCA General Meeting 02 June 2016
DSS Breakout Session

NIDCA Report (Jan White)

The review has been completed and Jan gave feedback around the outcomes identified:

Majority of the report was positive but some practice issues were identified:

- Processes were clearly being undertaken but not always clearly documented.
- Process going forward. In a third of the reviews, NIDCA agreed with the rate and the process. In 5 reviews the NASC had already reviewed down. Variation in practice between NASCs in reassessment and reviews. Record keeping. Unclear how some funding had been arrived at – important to keep doc. Timely reviews.
- Challenges of provider resistance and lack of engagement
- All IRP proposals must have the Icare and the funding front page tool attached
- IRP summary sheets must be completed at every review within Socrates
- Summary review – key facts required as to why they need to continue
- Ensure that if Explore is involved that it is documented.
- There will be a request for more reviews – 3 monthly's to be emailed to Jan (with funding in for a year)
- Negotiations taking place for assessment undertaken by NIDCA to be returned to NASCs with Icare will negotiate the reduced ICares for the client completed by NIDCA. NASCs to then discuss and agree ICare hours with providers.
- S141s – annual review still in place
- New funding tool – MoH are still working on – to be operational November 2016
- Reminder - Icare spreadsheets to be sent monthly.
- Sleepover settlement – use local knowledge and initiative. Can talk with Jan if think provider have had an increase in the number of people in service. Jan will see if she can find out at what number of people providers were funded sleepover settlement for.
- Sonia – providers asking for NASCs for risk sharing arrangements and agreements – do not agree these, refer them back to the CRM at MoH.
- NIDCA - do ICare based on information you have. If you don't get to 1:1 – extra support because of the need of a dedicated service bottom of electronic I tool – flexible supports

Consent Process (Michelle)

- Process of speaking to the correct person - Phone calls – vague process - do you ask leading questions to ensure you are speaking to the right person re maintaining privacy. Are there clear processes to ensure? Most NASCs use the last assessment form – check name, name of person with DOB of person enquiring about.
- Collate what all NASCs currently use. Flag as an issue with MoH. Scan to Karen who will take to Reference Group meeting.

ID Assessments – child development waitlists (Michelle)

- Refer issues to Reference Group via Karen.

Admin costs by SL providers (Michelle)

- 1 hour kept aside for provider for admin costs. Check hours with client and adjust hours accordingly. Establishment fee initially – no review costs. Karen will check and clarify this and send out confirmation accordingly.

Socrates (Myree)

- Internasc transfers – file notes can be continued to be read after a transfer. Myree will double check whether or not actual file notes can be read.

Lifelinks

- Pene maddock reported that the GM role been dis-established. Anne Simpson will be leaving 01 July. NASCA will recognize Anne's service to NASCA in some way.