

AccessAbility

Disabled people living the life they imagine

 0800 758 700
 contact@accessability.org.nz

 accessability.org.nz
 facebook.com/AccessAbilityNZ

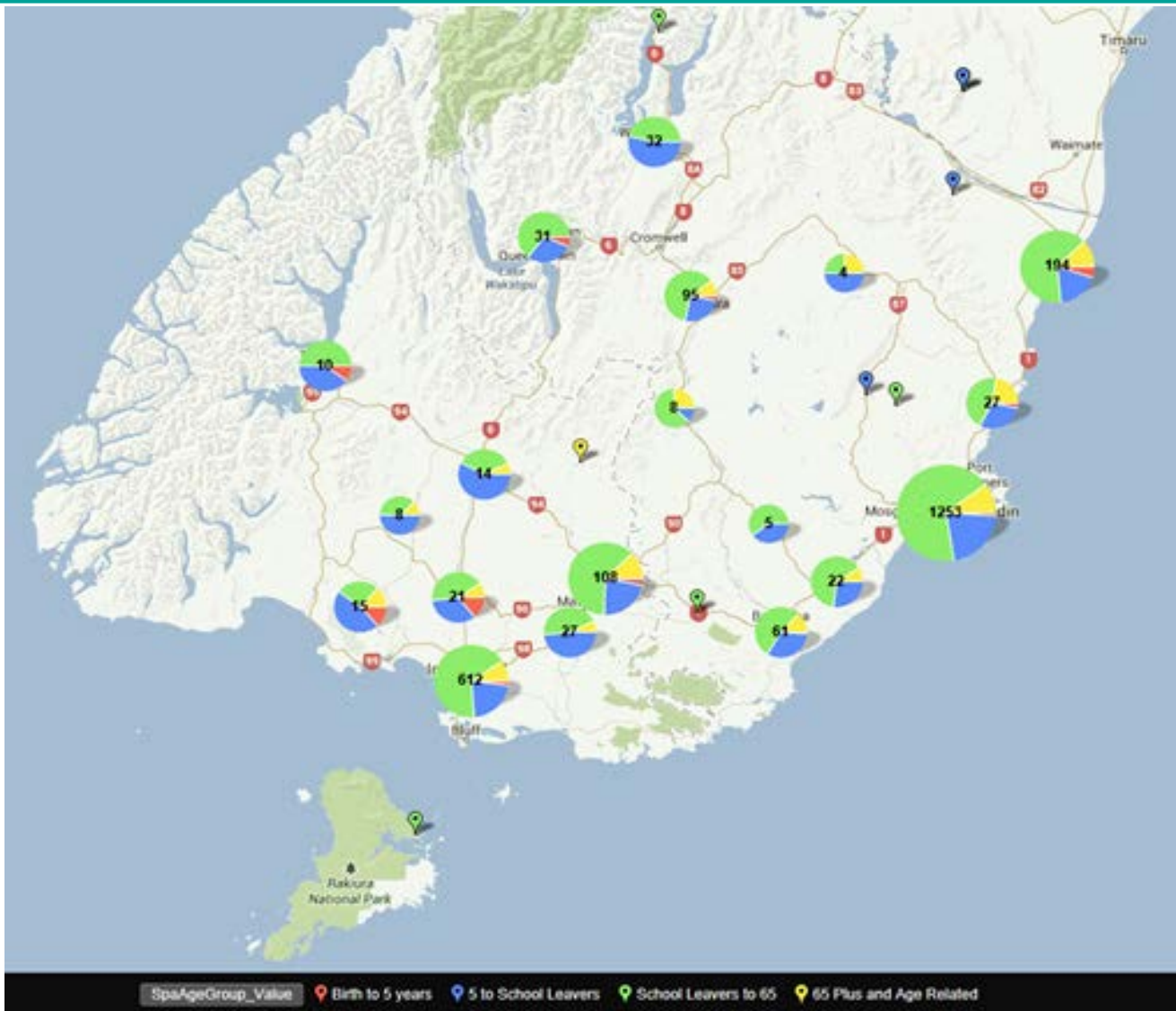

AccessAbility
LISTEN | LEARN | INSPIRE

LAC through NASC



AccessAbility chose two distinct geographical regions, one in Southland and the other in Central Otago

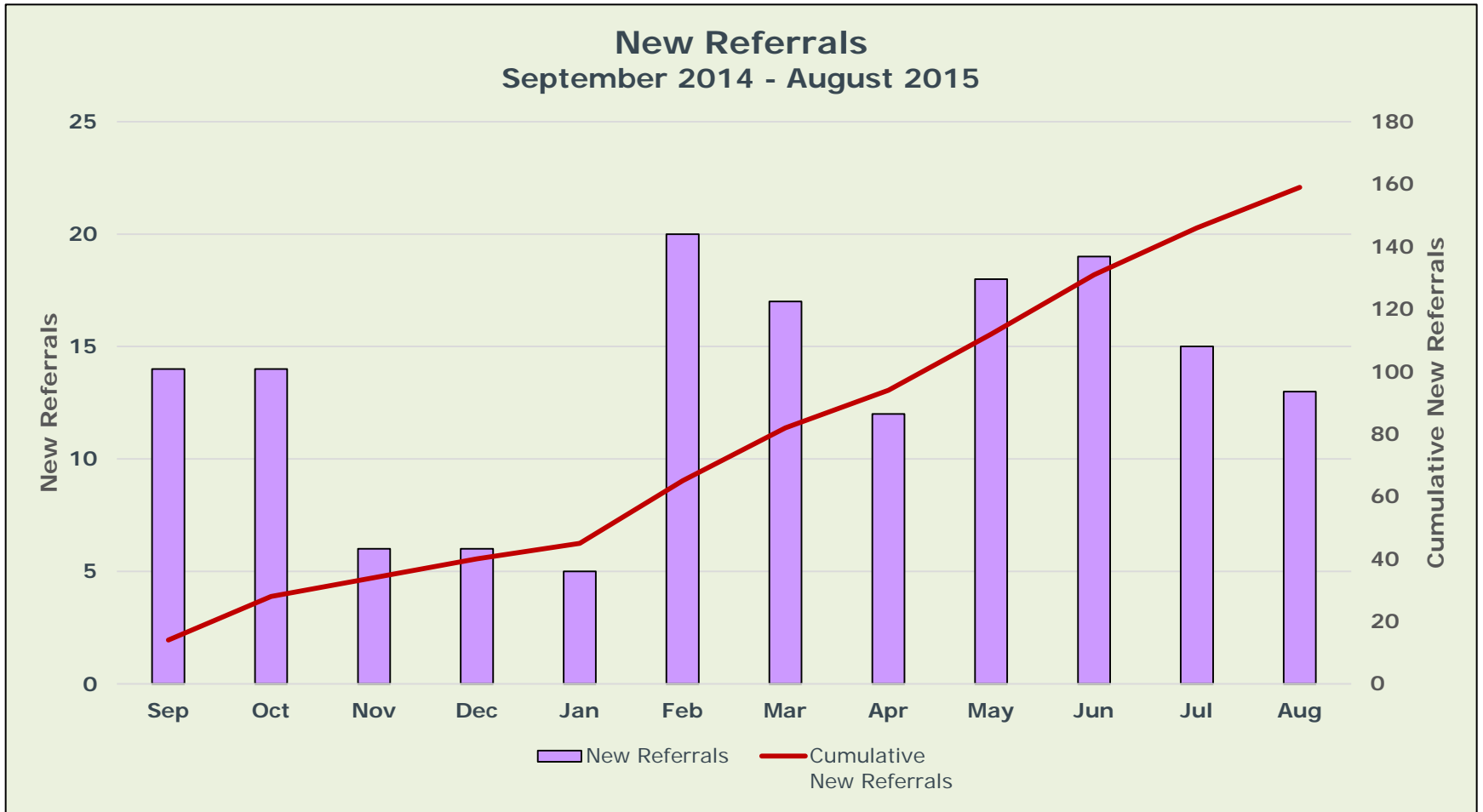
There are 2629 disabled people currently with the Otago-Southland NASC



Orientation and Training for LAC

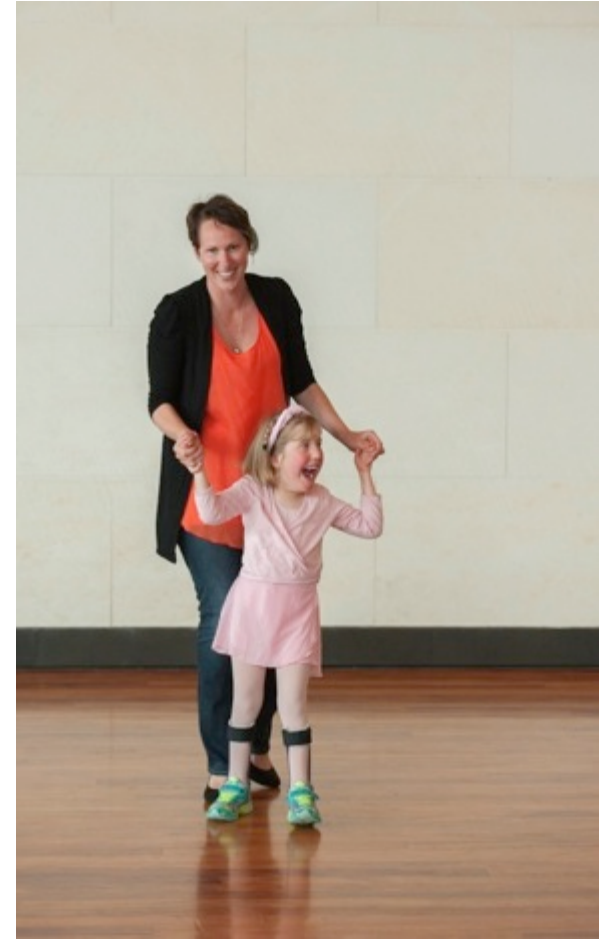
- AccessAbility partnered with LIFE Unlimited to deliver a high quality orientation and practice training for the new LACs for both LAC through NASC initiatives.
- Wendy O'Meara, who was supporting the LAC development in the New Model, was contracted to deliver two LAC orientation/practice training sessions.
- The first was held over four days in Dunedin on September 3, 4, 5 and 6, 2014. Following this the LACs returned to their communities to undertake community profiling and the launching of the initiative. The LACs regathered in Wellington on November 4, 5 and 6, 2014. This enabled all LAC to deepen their understanding of the role and function of LAC and unpack some of their early practice experiences.
- The process of partnering with LIFE around collaborative training was not only fiscally a good idea but we believe it also shows how two organisations who are willing and able to place the higher ideals of an initiative above competition can effectively work together.
- LAC are appropriately resourced to work from home and in the community.

Linking with LAC



Linking with LAC

- referrals to NASC for people who are new to DSS are actively triaged at entry
- the people who live in an area where LAC is active are considered. NASC may contact the person to discuss the option of LAC being the first point of contact
- when the individual, family/whanau is accepting of a connection with LAC being the initial contact point, NASC directly link with LAC
- the NASC referral is 'closed off' in the NASC Socrates database but is reactivated if the individual seeks NASC involvement in the future.



NASC and LAC

(from the last reporting period)

Percentage of new referrals that originated with NASC

Referred From	New Referrals	% of Total
Self	25	55%
NASC	9	19%
Family/Whanau	4	7%
School	3	7%
Government Agency	2	5%
Health Services	1	2%
Maori Health Services	1	2%
Other (specify)	2	3%
Total	47	100%

Shared NASC	Level 2 People	% of Total
Access Ability Otago / Southland (AAO)	40	77%
Options Hawkes Bay (BHS)	1	2%
(not shared with NASC)	11	21%
Total	52	100%

Percentage of Level 2 people working with LAC who are also with NASC

Benefits for NASC

- Positive relationships with LAC and NASC
- Another option/consideration to assist with unmet needs, allocations over SPA
- People who are not active with NASC have linked with LAC (chose not to engage with NASC or services but LAC works well for them)
- LAC Vision and Planning has helped identify alternative options (changing focus from perceived entitlements)
- Home and Community support services – Individualised Funding is an area of growth. Over the last 12 months the client growth for IF in Otago Southland is 26.8%
- Increased awareness of natural and community connections – regular liaison with LAC raises awareness amongst NASC team and keeps this in the forefront of our practice



Reduction In DSS services

- When the LAC first connected with AL, they spent time visioning his good life . LAC walked with one man as he developed skills, connected to his community and built his capacities to the point where he is now living independently with a flatmate. Once his living arrangement was established he no longer saw the need for the six hours per week of provider delivered Supported Living and asked for these to be stopped. LAC continues to walk alongside this man and has contact approximately every 4 – 6 weeks.
- By implementing the principle of 'mainstream as the default' LAC has engaged with a number of families and supported them to create their own networks of support. Many families are working on developing these networks, however it is most noticeable for families who have contacted the NASC to say they no longer require their allocated carer support days as they are confident in their own natural supports. LAC is aware of five families who are no longer using their carer support due to increased natural networks



Some of the challenges

- Uncertainty around contract renewal – challenges for the LAC and community
- Out of the geographical boundaries
- Maintaining ongoing training and support for LAC when we are trying to develop a new workforce . (Limited peer support - not many others with the same job description!)
- LAC Model has a specific focus on community as opposed to service – this can often make it hard for people and communities to understand LAC
- Transition services
- MOU/ CCS

“This is the best support we have had for all of us with outcomes we could only wish for.”

- At the end of the gathering,JC, (older sibling to a disabled brother), stood up and acknowledged the work that Jenny has put in as an LAC with her family and alongside her brother. JC stated that her parents were having difficulty visioning a life for her brother, other than service orientated, with the relationship that Jenny has built with Mum and Dad they are now realising that a different life may be possible. JC described the positive outcomes that now will happen because of Jenny, and her role.



The first meeting with J was so positive and her determination to improve his quality of life and social skills was evident. J is a person that does what she says and makes it happen. She has found T a part-time job which suits his needs perfectly and has introduced him to friends. J has also helped me by giving me suggestions and informing me of what is available to T that I wasn't aware of. J has been of great help and support and keeps in regular contact.

WT's good story

WT has a new home and his first fulltime paid (\$18.00/hr) job. When LAC started walking alongside WT his mother had recently passed away, he had very limited connections in his local community and no friends. LAC invested time to get to know WT and then actively re-connect him with people that had been in his life previously.

One of the contacts was asked to see if there might be an opportunity to have work or work experience and this one conversation turned into a life changing moment for WT as the very next day he was offered a full time job at a local sheet metal company. WT has been in his new role now for two months and reports that he is really enjoying the role and has made new friends with the people he is working with. WT is from all accounts just one of the boys and has fitted in very well as LAC was told this by his manager.

WT with his old neighbour. They had lost contact for over 12 years prior to LAC re-connecting them. Rita has been an active natural support to WT ever since.



Community Building

Alexandra Family Network - AFN (focus on employment and changing business perceptions)

Accessible Sailing Southland LAC's have met with a representative from the Invercargill City Council and are awaiting feedback on the viability of the proposed location. LAC have engaged with Inspiring Communities and will seek their input on taking this community initiative forward.

Family Collective Development (Resilience through group intention) 15 individuals are scheduled to take part in Family Collective Training "Thanks for all your immense efforts Rachel. You are amazing. We are very excited about the training".



I don't know how he got here.....



Questions?

 0800 758 700
 contact@accessability.org.nz

 accessability.org.nz
 facebook.com/AccessAbilityNZ


AccessAbility
LISTEN | LEARN | INSPIRE