

# Behaviour Support Services

Update May 2014

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DSS Family and Community Team.

# Since the last time we met

- \* New Contract awarded
- \* Implementation Planning
- \* Timeline almost finalised
  - \* Please keep this discussion confidential

# The New BSS

- \* National service from a single provider
  - \* Single point of contact for referrals
  - \* Prioritisation consistent across the country
- \* Consistency of service
  - \* Quality
  - \* Responsive and available
  - \* Timely
  - \* Time limited; Outcome focussed
  - \* Accountable
  - \* Information flow about people using the service.

# What is next?

- \* Implementation Sequence
  - \* Starting now
  - \* Ending by 31 March 2015
- \* Communicating about the changes
  - \* NASC
  - \* Referring agencies
  - \* People using the service
  - \* All stakeholders

# NASC

- \* Training
  - \* How to decide whether BSS is needed
    - \* Improved resources to assist decision making
  - \* How to use the referral system
  - \* How to use the payment system (CCPS)
  - \* Key contact people with the Ministry and Explore for consultation