vERTigO

Presented by
Craig Hutchison
Director
LIFELINKS

Vertigo /ˈvɜrtɪgoʊ/ (from the Latin *vertō* "a whirling or spinning movement"[1]) is a subtype of dizziness in which a patient inappropriately experiences the perception of motion (usually a spinning motion) due to dysfunction of the vestibular system.[2][3][4] It is often associated with nausea and vomiting as well as a balance disorder, causing difficulties standing or walking. There are three types of vertigo. The first is known as objective[5][6] and describes when the patient has the sensation that objects in the environment are moving; the second is known as subjective[5][6] and refers to when the patient feels as if he or she is moving, and the third is known as pseudovertigo,[7] an intensive sensation of rotation inside the patient's head. While appearing in textbooks, this classification has little to do with the pathophysiology or treatment of vertigo.

vERTigO

- E = Electronic(or paperless)
- R = Remote
- T = Technology
- O = Outcome vs Needs model

ELECTRONIC

- Why
- How
- When

- Advantages
  - Less paper
  - Quicker transfer of data
  - Greater security
  - Improved consistency

- Challenges/Risks
  - Staff training
  - Necessary equipment
  - System backup/restore
  - Clients expectations re having a printed copy

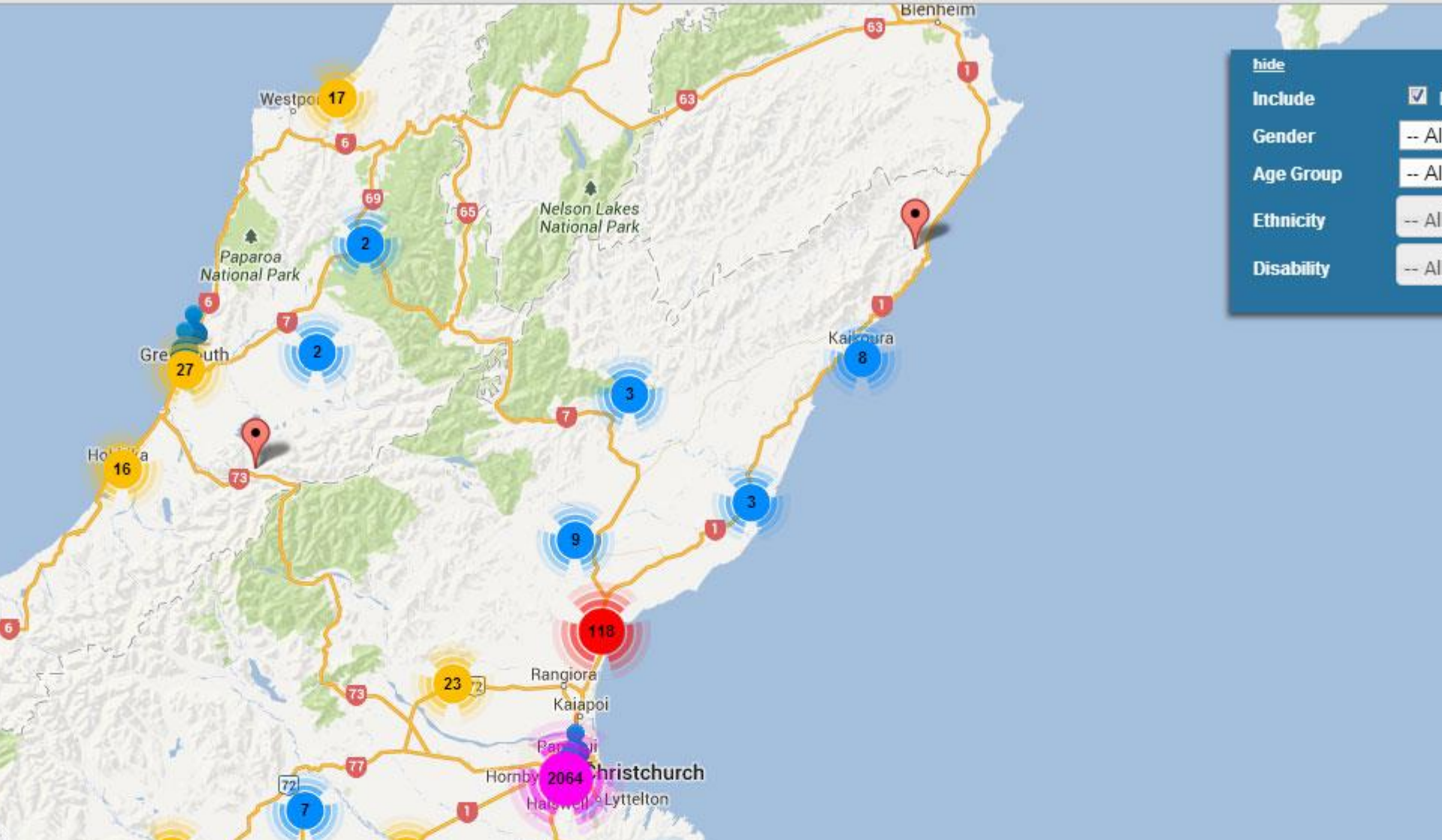
Canon

brother
Professional Series
MFC-5890CN
Fax
Scan
Copy
Photo Capture
Ink Management
Menu
Stop / Exit
Start
Colour

IPS
IPS
CLIENT PACKS

REMOTE

- What does this mean
- Community/neighborhood based
- Greater staff flexibility
- Challenges
  - Culture/team spirit
  - Communications
  - Quality monitoring
  - technology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Nelson Lakes
National Park
Paparoa
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Christchurch
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Lyttelton
7
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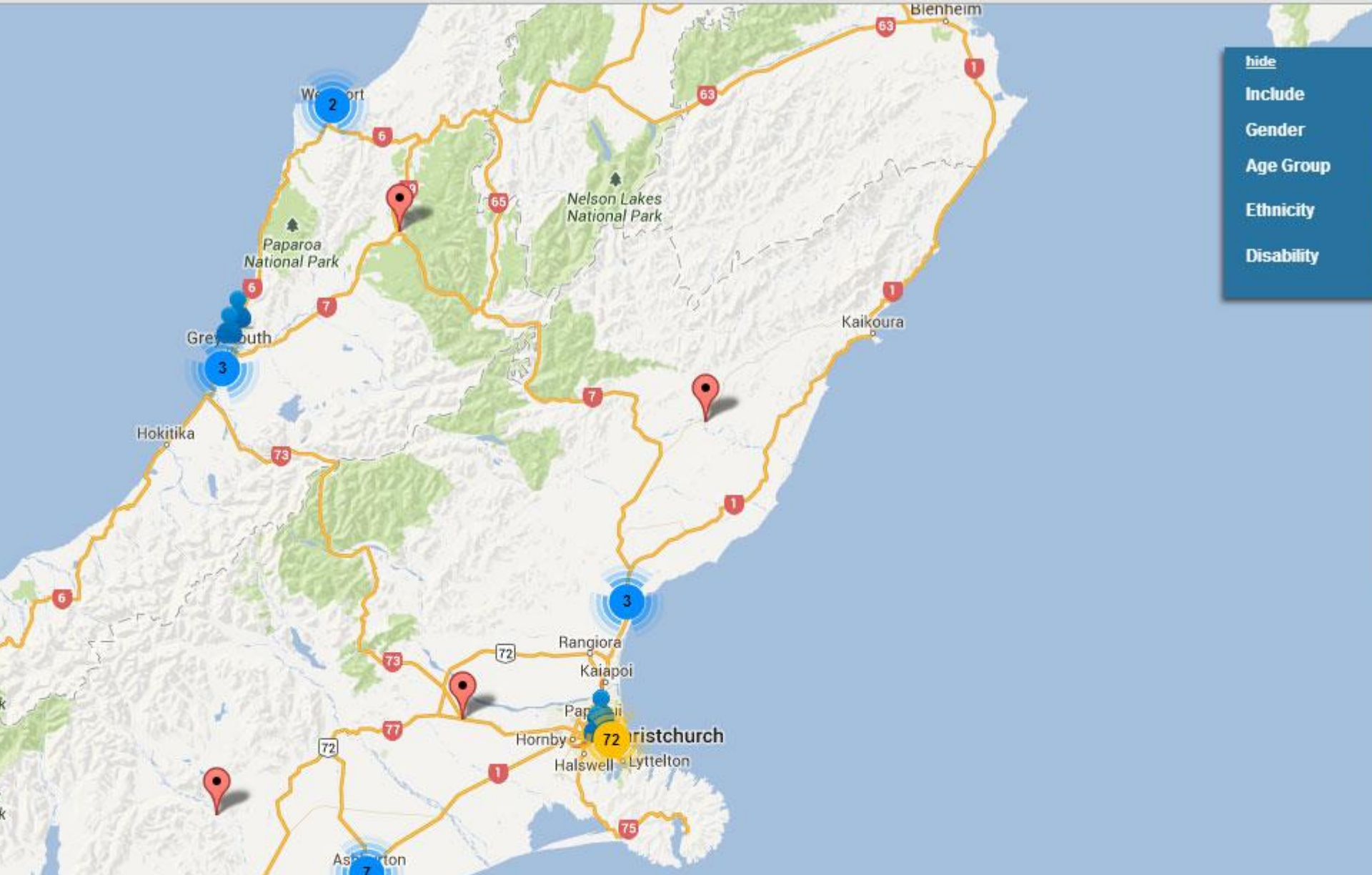
Include
Gender
Age Group
Ethnicity
Disability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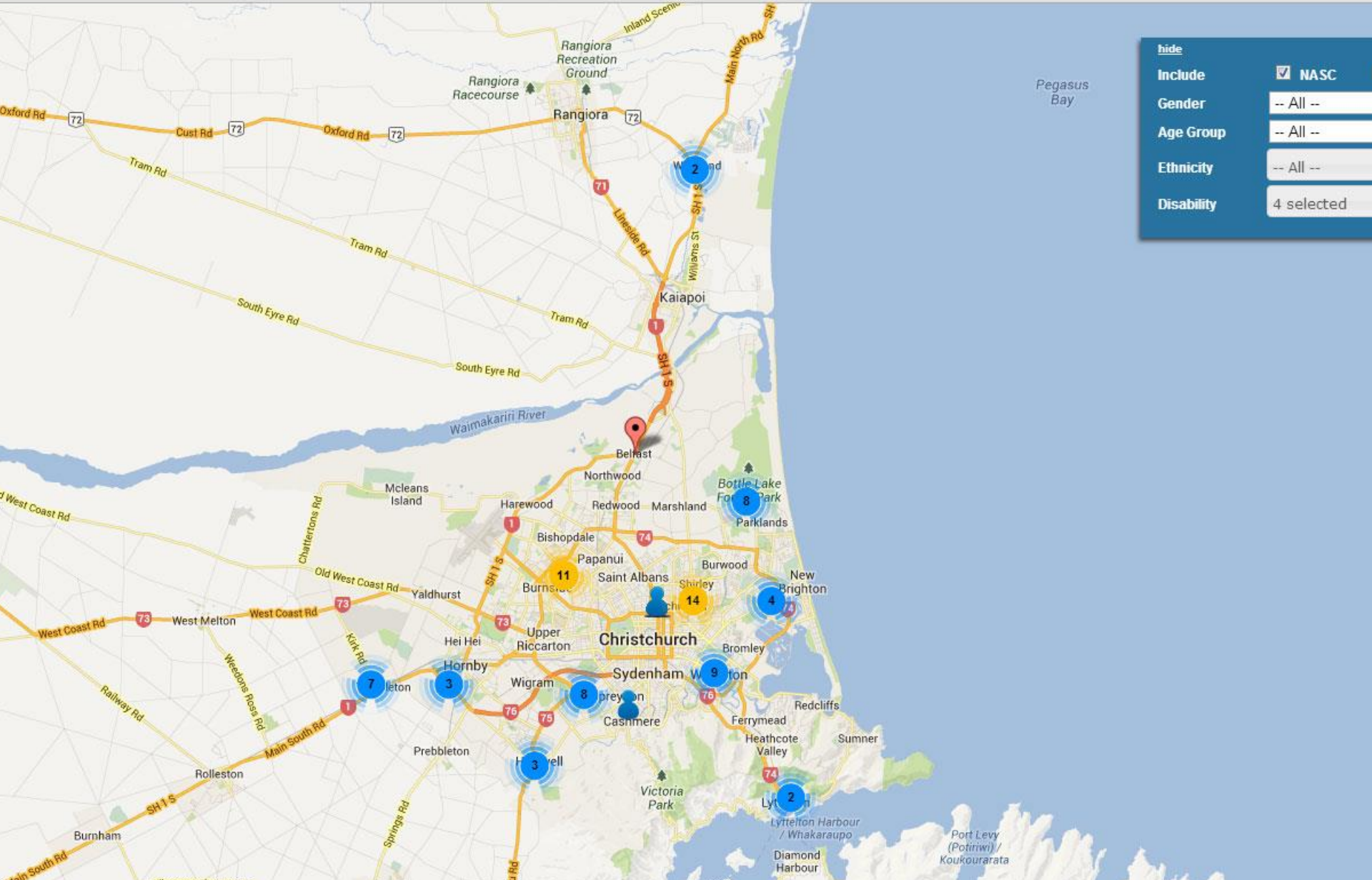
72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Age Group
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Ethnicity
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Disability
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Rangiora Racecourse
Rangiora Recreation Ground
Kaiapoi
Belfast
Northwood
Mcleans Island
Harewood
Redwood
Marshland
Parklands
Bishopdale
Papanui
Burwood
Saint Albans
New Brighton
Yaldhurst
West Melton
Upper Riccarton
Christchurch
Bromley
Hei Hei
Hornby
Wigram
Sydenham
Cashmere
Redcliffs
Ferrymead
Heathcote Valley
Sumner
Prebbleton
Rolleston
Burnham
Victoria Park
Lyttelton Harbour / Whakaraupo
Diamond Harbour
Port Levy (Potiriwi) / Koukourarata
Pegasus Bay
Waimakariri River
Oxford Rd
Cust Rd
Tram Rd
South Eyre Rd
Lineside Rd
Williams St
Main North Rd
Old West Coast Rd
West Coast Rd
Chatterton Rd
Kirk Rd
Weedons Ross Rd
Railway Rd
Main South Rd
Springs Rd
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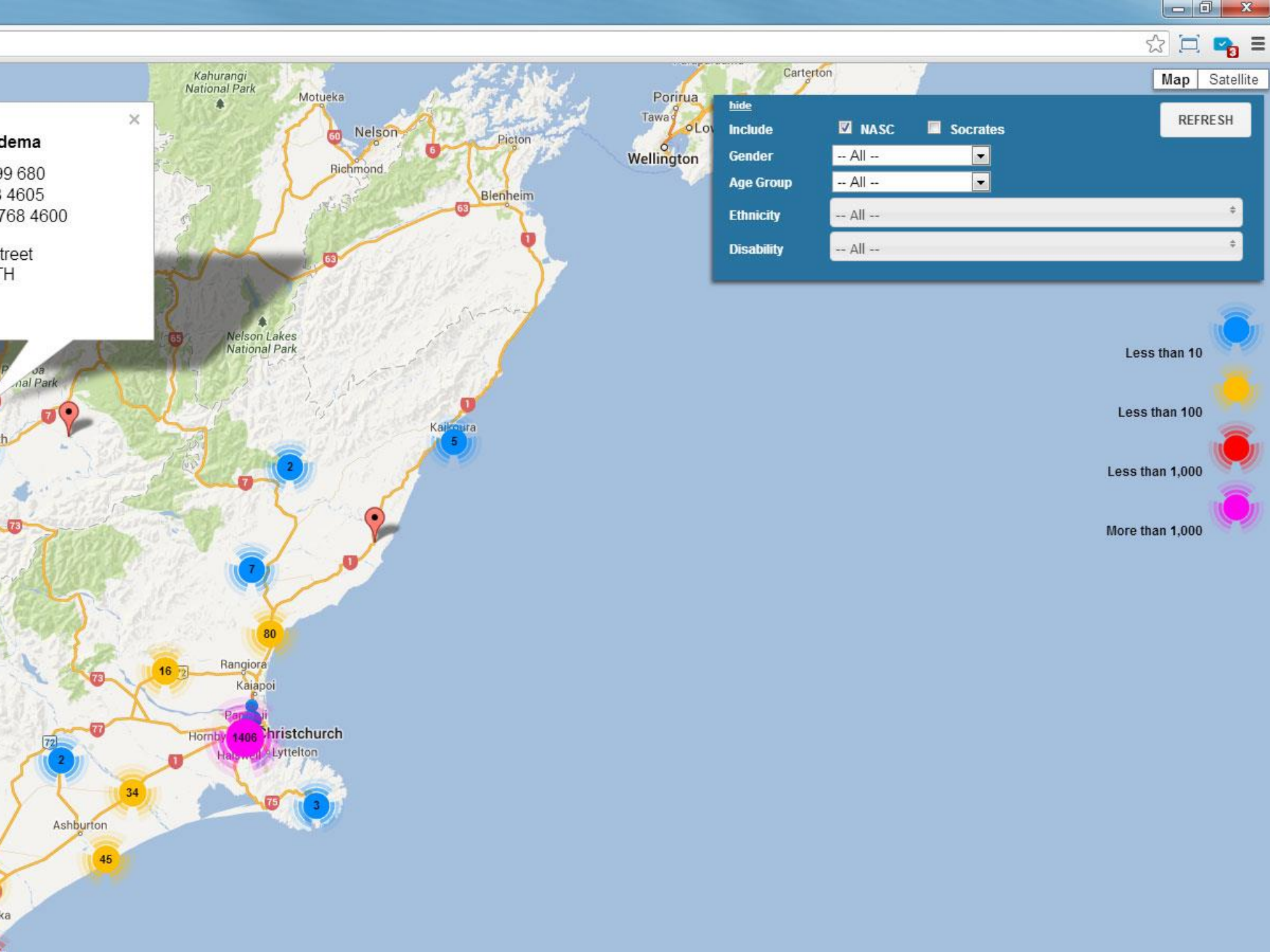
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Kahurangi National Park
Motueka
Nelson
Richmond
Picton
Blenheim
Carterton
Porirua
Wellington
Nelson Lakes National Park
Kaikoura
Rangiora
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Christchurch
Lyttelton
Ashburton
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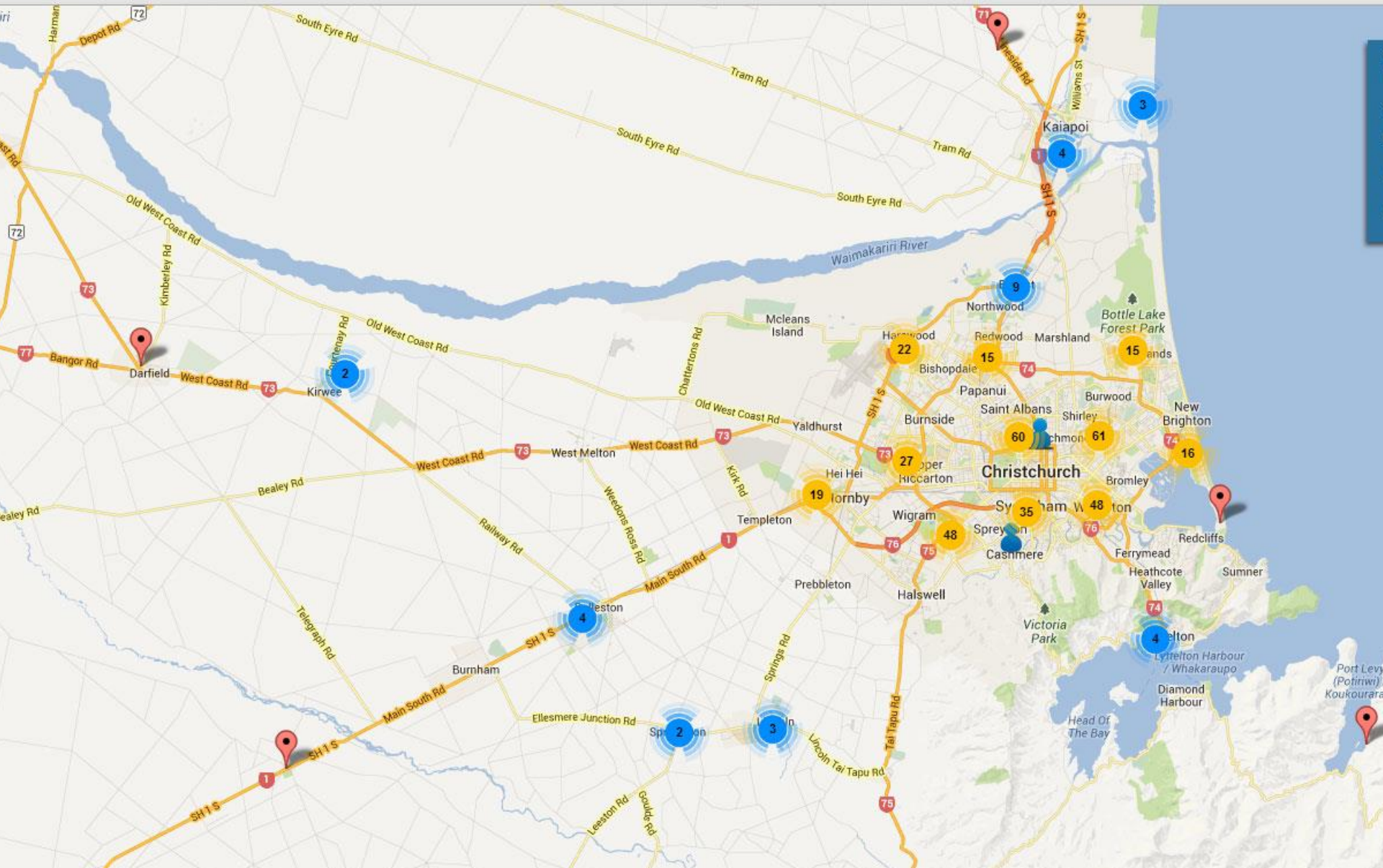


South Eyre Rd
Tram Rd
Depot Rd
Old West Coast Rd
Kimberley Rd
Bangor Rd
Darfield
West Coast Rd
Kirwee
Waimakariri River
Kaiapoi
Williams St
SH 1 S
Northwood
Bottle Lake Forest Park
Mcleans Island
Redwood
Marshland
Bishopdale
Papanui
Burwood
Saint Albans
Shirley
New Brighton
Burnside
Yaldhurst
Chattertons Rd
West Melton
Bealey Rd
Hei Hei
Christchurch
Bromley
Kirk Rd
Templeton
Wigram
Cashmere
Redcliffs
Ferrymead
Heathcote Valley
Sumner
Railway Rd
Weedons Ross Rd
Main South Rd
Prebbleton
Halswell
Victoria Park
Telegraph Rd
Burnham
Springs Rd
Lyttelton Harbour / Whakaraupo
Diamond Harbour
Head Of The Bay
Ellesmere Junction Rd
Lincoln Tai Tapu Rd
Tai Tapu Rd
Leeston Rd
Goulds Rd

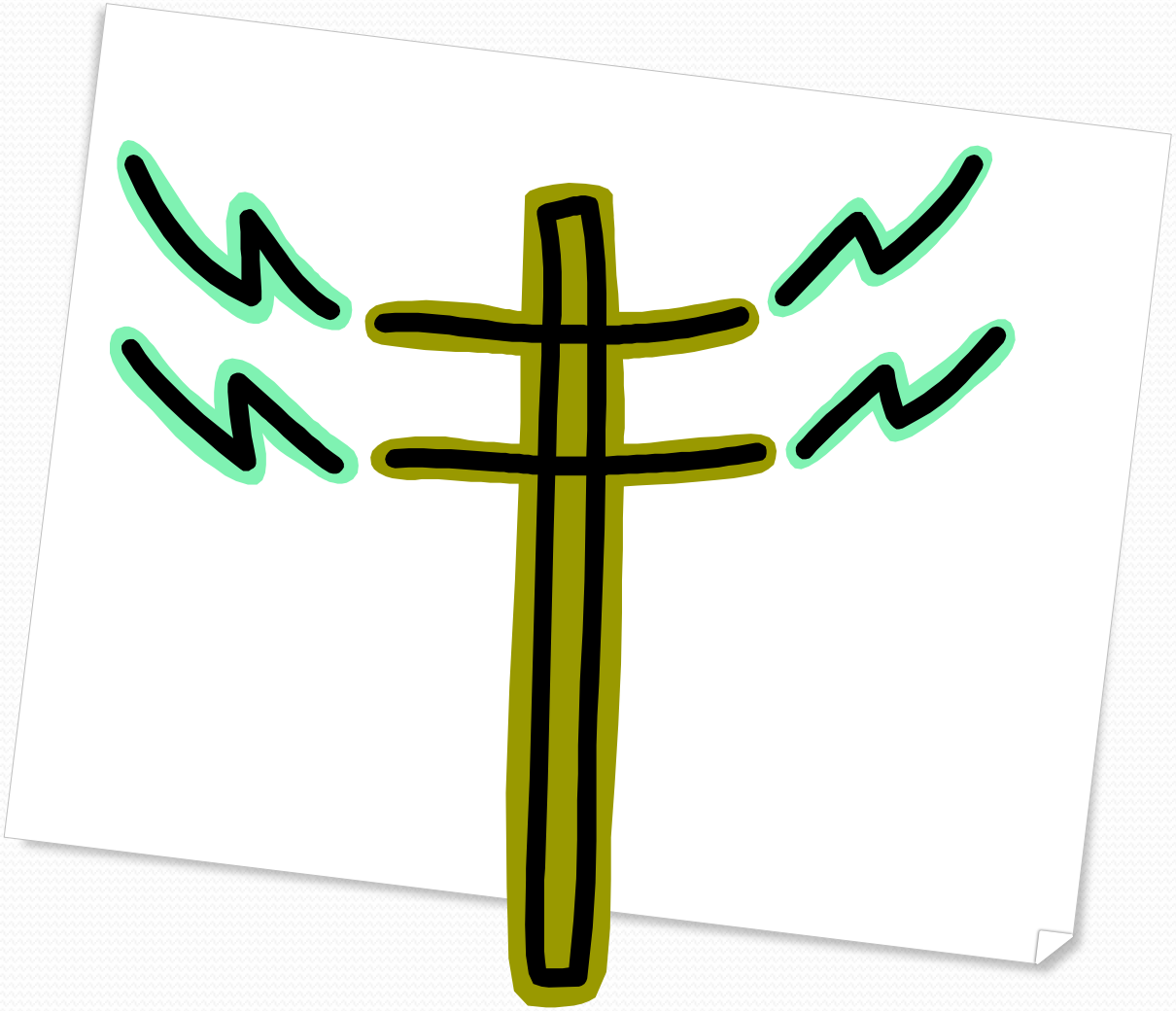
ADVANTAGES/DISADVANTAGES

- Reduced building costs
- Greater representation in community
- More working flexibility
- Work/Life balance
- Increased mileage costs
- Health n Safety
- Team/Culture
- Reimbursement of/or contribution to home costs
  - Power
  - Tea/coffee
  - Internet
  - Furniture

Why didn’t we do this years ago?

TECHNOLOGY

TELEPHONE



OUTCOME PLANNING & COORDINATION

vs

NEEDS ASSESSMENT

WHY?

- Government strategies for purchasing on an outcome base
- Needs assessment is a deficit model with no measure of improvement to an individuals life
- Outcome focus allows for direction which in turn opens alternatives to many contracted services

- AND WE WANT TO BE SMART ☺☺

What did we do(and continue to)

- Changed staff titles immediately
- Began strength based training
- Looked at language
- Changed assessment template language and its name to Outcome Plan

Challenges

- Staff changing their thought process
- Language changes
- How to measure outcomes
- Understanding still have inputs and outputs, but in the concept of setting goals and desired outcomes

RESOURCING

- We have undertaken all of the above with out any additional resourcing.
- We spent a lot of $ investing in new technology
- We have reviewed our own internal resource positioning
- We haven't been afraid to ask whether or not what we do is right, or CAN we do it better

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Maybe ‘v’ could mean VIRTUAL

Now that’s another story - ☺☺☺