

# NASCA meeting 12<sup>th</sup> November 2015



Explore  
**Specialist Advice**<sup>NZ</sup>



**HHL Group**

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# Current situation



- Ongoing referral demand; starting to become a more settled trend (still working through particular areas of unexpected demand)
- Recruitment continues currently over 150 specialists
- 18 offices through out the country
- Process and systems continuing to be developed and refined to allow for comprehensive data collection and clinical robustness.
- Ongoing focus on waitlist management and consolidation

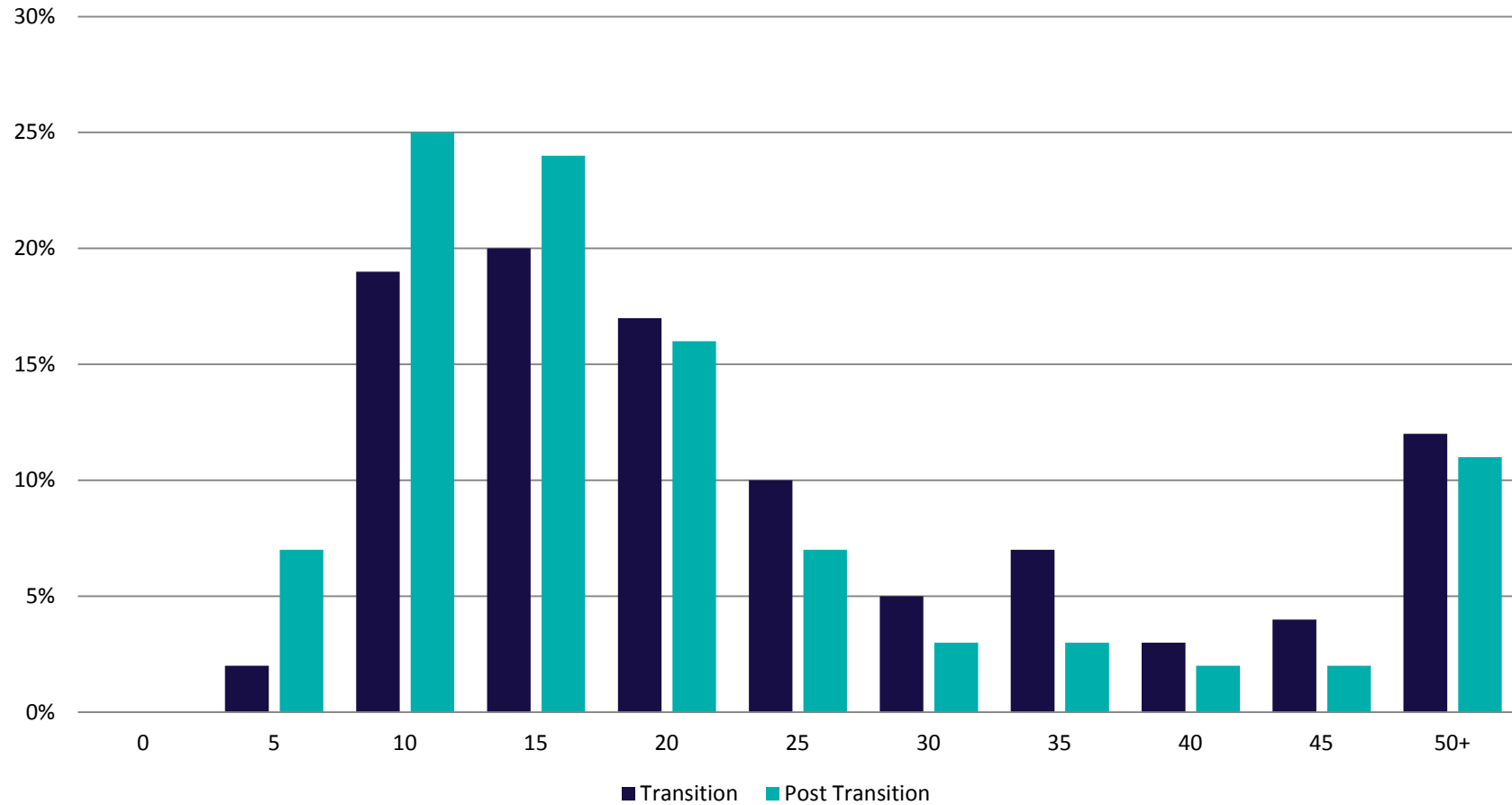
## Waitlist

- Continually working at ways to reduce
- Ongoing recruitment in the face of FFS model and funding
- Robust Triaging
- Specialists want to do “everything”
- Ongoing working alongside the NASC’s to ensure right people referred at the right time, who have the capacity and motivation (large numbers of early terminations)

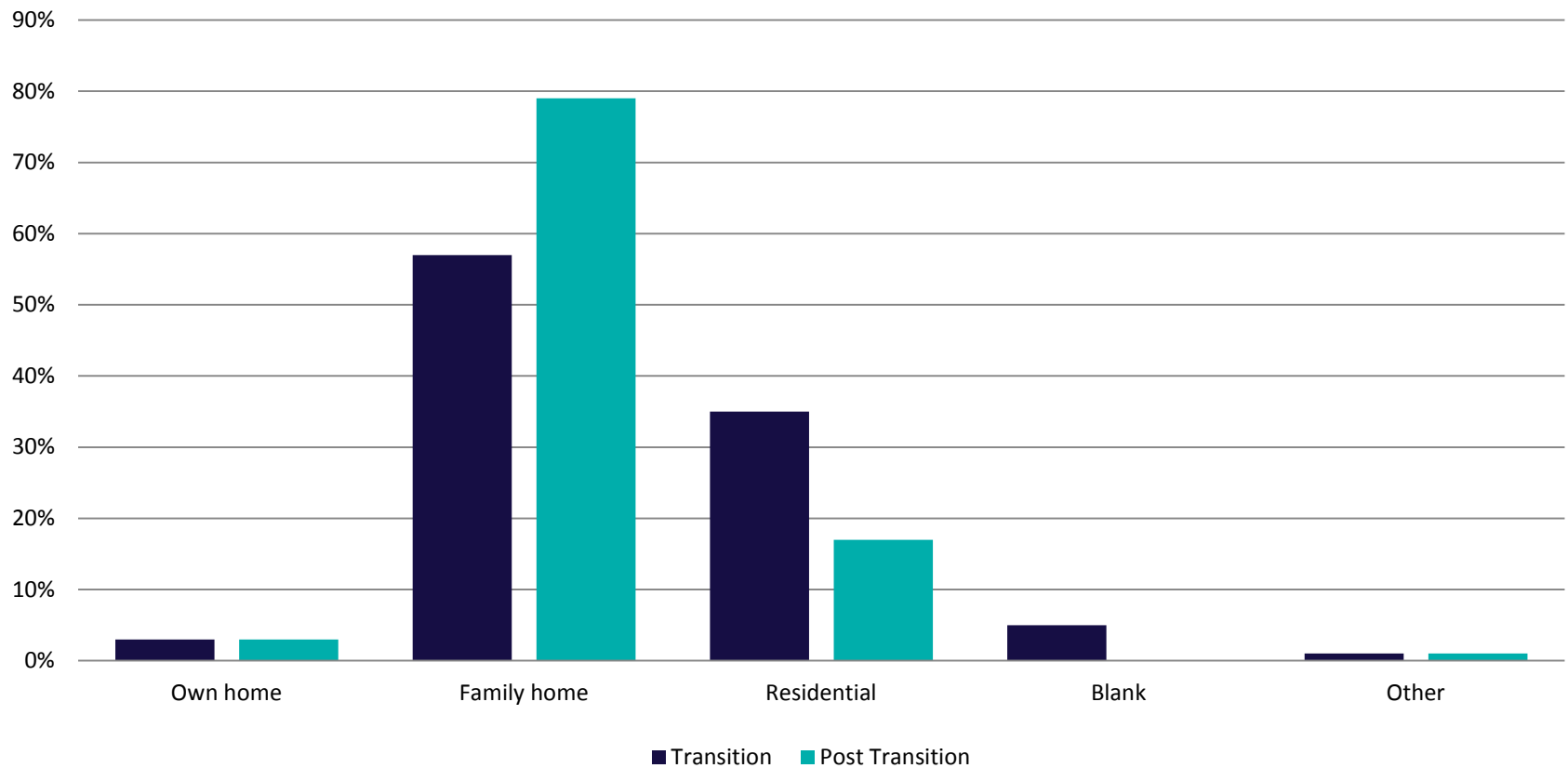
## ID assessments

- Proactively worked through this demand

# Age distribution



# Living situation



# Immediate Focus



- **Strengthening of Triaging**
  - Timeframe responses
  - Communication of outcomes and timeframes
- **Ongoing recruitment**
- **Ensuring ongoing throughput of referrals**

# Positive feedback



**While there are understandable anxieties in terms of the current waitlists  
Explore is committed to significantly reducing these.**

**Explore has received consistent positive feedback on the quality of work that  
they are doing. One email stated that the outcomes for their foster son was  
“Better than winning Lotto”**



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# Thank-you/ Questions?

