NASCA General Meeting Thursday 03 March 2016 9:00am



Present: Mark Brown (Chairperson), Don Sorrenson, Sonia Hawea, Kym Park, Karen Bailey, Sandie Kirkman, Brownyn Collett, Angela Te Whaiti, Andrew Neas, Jocelyn Williamson, Barbara Walters, Beverley Carney, Janice Lavelle, Jo Martin, Jay Kuhtze, Myree Ahpene, Gemma Askew, Clare Ferrick, Craig Hutchison, Anne Simpson, Pene Maddock, Natalie MacDonald, Suzanne Fitzpatrick, Karen Mora, Bettina Hesse, Catherine Bennett, Marlon Hepi, Susan Murray, Rita Van Iddekinge, Noel Matthews, Mihi Backhouse, Ray Williamson, Lizette Huitema, Judy Preston (Note taker) Jan White (NASC National Reviewer 9.30 –12.30pm), Helene Dore (National Practice Advisor 9.30 – 3.30)

Apologies: Liz Munt, Jenny Rae, Pauline Murray, Susan Bowden

Welcome and Introductions

The meeting was opened with a Karakia from Noel Matthews.

Mark welcomed everyone, introductions were given by all. Special introduction to Sonia in her new role as Deputy Chairperson and Bronwyn Collett from NorthAble in her role on the Executive.

Mark made mention as a reminder to all, the overall purpose of NASCA is to influence the development of NASC in the sector, and this meeting is an opportunity discuss current issues, share and support best practice.

General Meetings 2016 DSS National Operations Meetings 2016

• 02 June – Auckland 12 May

• 01 Sept - Wellington 20 October

• 01 December - Christchurch

Updates on NASCA (Mark)

- DSS review of NASC & DIAS Mark updated on the work that Sapere (Jo Esplin and Hazel Rook) is undertaking noting the project is going very well to date. The Executive has had 2 good meetings with Sapere, and several other NASC Managers have had individual meetings. All NASCs are encouraged to feedback their thoughts and ideas to Sapere.
- NASCA have commissioned a discussion paper via Dr Simon Duffy (UK). This will give credibility and a solid basis to put forward ideas for the future. A survey monkey was put out to NASC Managers a range of opinions and views were expressed which ranged from comments such as "don't make any changes" to "go back to original ideas and concept of NASC" to "get on with it and make substantial change". This topic will be

further discussed within DSS Group.

- Christchurch Meeting Venue comment received that fewer people attend the Christchurch meeting. Not sure whether this is due to location and flight costs or time of the year. The Executive have given thought to this and in 2017 the pattern will change because of the Conference in September to be held in Auckland. The Christchurch General Meeting will therefore be held in March or June 2017.
- NASCA Constitution further work on this is on hold due to the DSS NASCA Review and the possibility of significant change to DSS contracts. The Executive feel that this is not a priority at the moment.
- Information sharing with breakout groups The Executive is constantly trying to balance sharing information which is more relevant to some groups than others. Today's agenda has allowed more time at the end after breakout group for groups to share important issues, and for discussion to follow.
- Suggestion made at the December meeting that NASCA challenge with the MoH the level of DSS management fee and the impact on keeping and employing staff. The Executive have discussed this and don't believe that the timing is quite right to address just now in terms of the financial review underway within DSS. Mark said he has had discussion with advisors from PWC and plans within the next few weeks to progress by writing to DSS to challenge and raise the issues.

NASCA Conference 2017 (Craig Hutchison)

Craig provided an overview of his proposal for leading the next NASCA Conference advising the following main points:

- Date and Venue: 07-08 September 2017 Waipuna Conference Centre Auckland
- Registration Fee \$400 (incl gst) remains as previous years
- Request for a team of people to help organise the conference this will include a variety of tasks such as sourcing sponsorships, key note speakers and organising various parts of the conference. Ideally representatives and expertise from U65, MH and HOP.
- Theme: Suggestions welcome from all. Please email Craig at craig@casnz.co.nz or HutchisonC@Lifelinks.co.nz within the next week. Any thoughts will be put to the Executive along with offers of assistance to be part of the organising team.

Financial Report (Don Sorrenson)

- Don spoke to the summary of financial reports to January 2016. Copies of reports are on NASCA website.
- NASCA remain in good financial state.
- Don reminded all that further information is available on the website or feel free to contact Don with any questions regarding the report.

Presentation: An Aging Population: Sarah Clark - Director Office for Senior Citizens

Mark introduced Sarah who provided an introduction to the work of the Office for Seniors, our aging population and resources that are available.

The presentation will be available on the NASCA website and further information at: www.superseniors.msd.govt.nz

Presentation: Funding Allocation Models (Don Sorrenson)

Sonia mentioned that the initial agenda noted that the NZ Health Strategy (MoH) were presenting today, however the speaker was unable to attend but will present at a later date.

Sonia introduced Don who provided an update and information on the work that Support Net has been undertaking through the new pilot model introduced by MoH. In particular through the funding allocation – what has worked well and not so well. Strengths and weaknesses.

- Vision: A self-assessment model used for Under 65 that encourages them to think about how they would like to live their life, to plan how they receive their support services and how they self-manage going forward.
- Don then talked to the new self-assessment form "Understanding You and Your situation". The intention is that the assessment is more strengths based and takes into consideration the needs they have and the natural supports that are in place. Ends up with a score that then relates to an indicative funding amount which is then discussed between parties. Negotiation may be required on how a budget can be used in the best way to support the person.
- Issues: Some assessments are not completed well, there may be delays in completion etc. and some clients prefer NASC to complete. The form is not used for residential packages as it does not ask the right questions. There is a risk of overstating and / or under estimating support so NASC moderation and checking is required.

Overall Don feels that it is a positive model which encourages communication and gives people more opportunity to live the life they want. Some areas still to be worked on for the future.

Farewell to Jenny Moor

Mark welcomed Jenny to the meeting and recognised her long involvement with NASCA and NASCs in many roles over the last 15-20 years.

Craig spoke acknowledging Jenny's involvement in the initial set up of NASCA in 2001, and her work and commitment over the past years and the many NASC projects and initiatives she has been involved in.

Don Sorrenson, Karen Bailey, Catherine Bennett and Sandie Kirkman also said a few words in acknowledgement of Jenny's time with NASCs and with the Ministry working with NASCs and with new directions and developments.

Jenny replied thanking all. Final word from Jenny to NASCs – "Confidence through Competence"

2:45pm Combined Session and report back of discussion points within each stream

Each group reported back on their main discussion topics.

Full notes will be available in notes for each breakout group.

DSS Karen Bailey highlighted the discussion points of the DSS group:

- NNR Jan White ICARe, documentation processes
- Simon Duffy paper future of NASC Functions DSS
- Common support plan group of 4 to address this work
- NPA role draft guide for ICARe (Helene)
- SPA recording level of need (Helene)
- E referral process for My Care (Marlon)
- NASCA website greater access for staff teams. (Jay Kuhtze)
- Ongoing challenges Behaviour Support
- Reassessment required before referral to HOP team for InteRAI?

HOP: Sandie Kirkman highlighted the discussion points of the HOP group:

- InteRAI proposal TAS which will effect HOP drastically
- Speakers for ongoing meetings will identify and approach Exec
- Questioned What NASCA does for us, other than networking
- Would like to see more opportunity of working together within streams whatever is decided in DSS will ultimately affect HOP.
- Opportunities to work at grass roots
- Sharing of NASC operation manuals email to be sent
- Reassessment before InteRAI There was brief joint discussion for a solution. How can we this be progressed. What's the driver?
 - o A conversation required between the 2 teams rather than subjecting a person to 2 re-assessments. Decide on a pathway.
 - o Often there is a change in clinical need provide new and relevant information to HOP a letter from a clinician.
 - o Up to date assessment is vital. Eligibility shared and consistent pathway required
 - o 3-4 people to work on a suggested approach and pathway Sandie, Beverley, Kym, Bronwyn, Ange, Pauline. Helene and Sonia also to have some involvement if required to tie into NPA work programme. Sandie will instigate this working group.

MH: – Kym Park highlighted the discussion points of the MH group:

- Presentation on Webhealth available health and social services providers. <u>www.linkage.co.nz/webhealth</u>
- Conference themes which will be sent to Craig (Working in the Spaces Between) and rep to help with conference

- Shared speakers for whole group presentation from each NASC group on access, eligibility, philosophies and funding models.
- Re-establishing MH teleconferences
- Supported accommodation meaning and definition
- Issue of accessing rental accommodation
- Regional variations of support needs assessments

Next Meeting 02 June Auckland – Novotel International Airport

Meeting Ended: 3:15pm

Sonia closed the meeting with karakia