

NASCA General Meeting – Commodore Airport Hotel
Thursday 04 December 2014: 9:00am – 4:00pm



Present: Mark Brown (Chairperson) Bruce Green, Karen Bailey, Susan Bowden, Don Sorrenson, Sonia Hawea, Deb Lind, Paul Moles, Lynn Jones, Raewyn Cameron, Helene Dore, Anna McGregor, Jan White, Anne Simpson, Pene Maddock, Marlon Hepi, Sue Fitzpatrick, Janice Lavelle, Rosalie Eilering, Bronwyn Taylor, Bettina Warner, Sandie Cherrington, Scott Ambridge, Karen Mora, Judy Preston (EA)

Apologies: Pauline Holland, Graham Guy, Liz Munt, Jil Coutts, Angela Te Whaiti

General Meetings 2015

- 05 March Wellington
- 04 June Auckland
- 02-03 Set Wellington – National Forum & AGM
- 03 December - Christchurch

DSS National Operations 2015

- 14 May
- 12 November

NASCA Executive Updates

Michael Kendrick Workshop - Relationships and the Role of Gatekeeper – Tuesday 09 December. Registrations still available.

Mitchell Pham Information System Workshop

- Helene Dore provided a summary of the morning session where groups put created visions and ideas regarding enhancements to the overall funding and NASC system and service provision in New Zealand.
- Sandie Cherrington summarised the afternoon session – looking at the characteristics and functions of technology and an information system that would be beneficial in meeting the visions from the morning sessions.
- The workshop identified best practice as each organisation having a good strong integrated information system with the ability to interface with whatever the centralised information system is currently or changes to in the future.
- The workshop outcomes will be useful in supporting the NASCA Executive in further discussions and representations to MoH & DHBs in terms of future directions regarding Socrates and other collective databases for NASC.

Supporting Collaborative Practice

- Bruce Green & Karen Bailey gave a brief introduction to their afternoon session open to all streams regarding a broad perspective on how all NASCs can work together to promote and support collaborative funding and working between the funding streams.

National Forum 2015 - Progress to date (Susan Bowden)

- Venue and costs still be to confirmed but will be similar to last year
- Committee members were introduced – Susan, Sandie, Helene, Bronwyn
- Topics, speakers, ideas for programmes would be appreciated. Please send ideas through to Susan Bowden or Judy Preston
- Draft programme, which will include the AGM, to be completed by March

Other issues and activities from MoH DSS – updates provided by Mark.

- DSS Budget Overspend DSS NASCs nationally are 3.5% \$8M overspent year to date – further discussion later in the U65 meeting.
- UN Convention on Rights of Person with Disabilities – <http://www.odi.govt.nz/what-we-do/un-convention/>
- Productivity Commission - <http://www.productivity.govt.nz/inquiry-content/2032?stage=2> Next step to view the draft report in March 2015.

Financial Report – Don Sorrenson

- Provided a summary of income and expenses and the balance sheet as at 30 November 2014.
- Full statements ([Profit and Loss](#) and [Balance Sheet](#)) are on NASCA website, and any questions can be put to Don or Mark at any time.
- Noted this is the first meeting where members will not be invoiced.
- Overall NASCA in good financial position

- Mark advised that NASCA have quantified in writing to MoH that of funding provided in 13/14 year \$34K has not been spent on specified activities. NASCA have agreed to carry forward for projects agreed with MoH.
- Mark also advised that the Executive are looking to contract an Executive Officer for assistance with specific projects and aspects of work. This will not be a permanent or full time position but on an as required basis.

Strategic Direction – Mark referred to NASCAs strategic objectives:

- Promotion of training towards current and future frameworks and emerging best practice, national consistency
- Advocate and facilitate shaping of national policy and directions re NASC frameworks
- Present a unified representative body engaging on issues common to the three streams – disability, older people and mental health

- Mark advised that at future meetings opportunity will be given for NASCs to give short prepared presentations/updates on what's going really

well in their NASC eg – client good outcomes, new processes, collaboration initiatives etc.

Raewyn Cameron provided an impromptu and uplifting story of a mother who wanted her son admitted to Hohepa. NASC felt that Hohepa was not the right place for him and after much effort were able to coordinate support for him with another family. A year later the mother has sent a letter to say how successful this has been – her son has learnt life skills from living in a different environment. He is no longer violent and is able use anger management. He has asked to return home and is successfully living back with his mother.

- Lynn Jones advised that Capital Support is looking at particular areas of needs on the interRAI assessments. From this they have identified gaps and are working on a tool to encompass collective knowledge that is pooled into one resource – a guide to help staff.

Carer Support Review DSS (Karen)

- Karen Bailey advised that MoH DSS are reviewing Carer Support for DSS. The \$76.00 rate will remain, and the Review will look at increased flexibility including for example possibilities around direct payment up to an agreed level. Suggested that NASCA follow up to see whether the project would include review of promotional material about Carer Support – eg translating information to more languages and update.

Guest Speaker: Rachael Bell – Consultant Child Matters

Presentation: [Child Protection Vulnerable Children Act](#)

- **NASC response to Child Protection Vulnerable Children Act** – topic covered included:
 - New Zealand context and understanding vulnerability
 - Overview of the White Paper and key elements of the Children’s Action Plan
 - Creating a safe and competent workforce, and who this covers
 - Vulnerable Children’s Act and compliance requirements
 - Best practice regarding Vetting and Screening / Recruitment
 - Child Matters – training options and policy support

Workshop: Karen Bailey & Bruce Green

The Journey so far.... Collaborative work between Mental Health & DSS. “Working together leads to best Outcomes or the person”

- Original identified areas of focus
- Starting point – clarification of both areas of eligibility – Mental Health and Intellectual Disability
- Best practice guidelines

- Location of regional services for both

Attendees formed 5 working groups to produce and prioritise a list of [“Barriers to good outcomes when working together”](#).

[Mental Health & Intellectual Disabilities - Supporting Collaborative Practice](#) (Paper tabled – Karen talked to the following points)

- Eligibility for MoH funded Disability NASC
- Eligibility for DHB funded Mental Health NASC

Bruce updated on the John Hopkins model in relation to “where to from here”. The working group is looking at exploring John’s model further as there is potential to use the guiding principles and model framework across NASCA. Planning to invite John to talk to this at a future NASCA meeting.

Bruce asked for direction on the way forward from here. Does NASCA want to put time and energy into this?

- General consensus is that this will be a good way to move forward.
- Next steps – develop further and identify strategies from the lists “Barriers & Strategies” group exercise.
- Workforce development around process and agreement.
- Karen will expand on this concept and include representation from MH / HOP – expressions of interest will be requested.
- Mark noted that good progress has been made since the “grey areas” exercise – one year ago.

DSS Budget Overspend

Mark asked for open discussion in regard to MoH concerns over the budget overspend, noting that factors that were previously discussed at the National Operations meeting don’t totally explain what is currently happening. DSS NASCs were asked to feedback factors which have caused / impacted the overspend and suggestions for managing:

- Rosalie – NorthAble was never over budget until last year – suddenly \$1M over budget. Factors contributing - a huge increase in numbers of people – 200 more people which isn’t attributed to ASD. Many are interNASC.
- Question of demographics – numbers, complexity of support need, people living longer, people surviving medical conditions.
- Increasing pressure on social service needs and issues especially with complex cases (choice and control, flexible services costing more money)
- Packages are increasing – MoH allowing NASCs to go outside guidelines.
- Increase in stroke people and at a younger age
- Marlon – Inconsistency in NASC budgets set by MoH - MoH need to explain what has happened – inconsistent NASC ability to manage to budget and potential to use visibility of allocation amount as a management tool.
- Individual core practice - staff members and their allocation practice. Going above the SPA average.
- Anne – lack of consistency in community integration.
- NASCs can’t predict high and complex needs packages.

- Past message (approx. a year ago) from MoH was to be more flexible, increase packages – difficult now to reduce and still maintain service.

Mark will respond to MoH on behalf of NASCA to this effect.

Socrates Update

- Mark advised that MoH DSS had proposed that Julia Arnold will take on a slightly different role to include offering mentoring and support to ensure NASCs are getting the most out of Socrates and an opportunity for discussions around developments and enhancements seen as important to individual NASCs. This was seen as a positive move.

Timeframes – Anne

- Query to MoH in regard to timeframes around psychometric assessment for ID eligibility – through Explore the wait times for these assessments are quite lengthy and are affecting timeframes for NASC KPIs .
NASCA will check with Explore regarding timeframes and investigate with Socrates whether there is a process to ‘put a hold’ on timeframes when awaiting a 3rd party process.

Summary & Close of day - Sonia

- 3:10pm - Thanks given to all for their commitment today and wished all a Merry Christmas. Sonia closed the meeting with a Karakia