

Present: Mark Brown (Chairperson), Don Sorrenson, Sonia Hawea, Susan Bowden, Kym Park, Karen Bailey, Angela Te Whaiti, Jocelyn Williamson, Janice Lavelle, Lynn Jones, Jo Martin, Raewyn Cameron, Myree Ahpene, Gemma Askew, Craig Hutchison, Anne Simpson, Adrienne Grigg, Suzanne Fitzpatrick, Karen Mora, Bettina Hesse, Kate Miller, Pauline Holland, Vanessa Taylor, Marlon Hepi, Judy Preston (Note taker) Jan White (NASC National Reviewer 9.30 – 12.30pm), Helene Dore (National Practice Advisor 9.30 – 3.30)

Apologies: Bronwyn Collett, Liz Munt, Jenny Rae, Susan Murray, Rita Van Iddekinge

### **Welcome and Introductions**

The meeting was opened with a Karakia by Sonia.

Mark welcomed everyone, introductions were given by all. Special welcome to Gemma Askew, recently appointed Acting Manager of Focus NASC.

#### **General Meetings 2016**

- 03 March – Wellington
- 02 June – Auckland
- 01 Sept - Wellington
- 01 December - Christchurch

#### **DSS National Operations Meetings 2016**

- 12 May
- 21 October

### **Finance**

#### **YTD 31 October 2015**

Don gave a summary of the monthly report and balance sheet.

- Income 197K year to date – includes MoH contracts and other revenue streams to support meetings  
Net surplus of \$12K year to date
- Conference with registrations and \$10K revenue from MoH DSS had operated with a surplus of \$4.5K overall.
- Balance sheet \$163K compared to \$150 last year. Some surplus with contracts from MoH. Mark advised that \$30K-\$40K was earmarked in agreement with MoH DSS and will be applied to additional resources to support workstream included in the NPA suite of projects.

#### **Overview of MoH DSS Contracts**

- Mark provided an overview of MoH DSS contracts most of which have been signed for a further 2 years. (NPA and NNR). Socrates for a shorter period of time.

Moved: That the Financial Reports be accepted Don / Mark Carried

### **Chair Person and Executive**

- Mark advised of his intension to step down as Chair Person. He will tender his resignation from the March 2016 meeting date, but will also be available to be nominated for the Executive. He will nominate Sonia Hawea as Chairperson. There will also be a call for any other nominations. The March meeting will also include a Special General Meeting for election of the Chairperson and for vacancies on the Executive. There is currently 1 vacancy on the Executive due to Helene Dore's new role. Rather than make a secondment at this time, the Executive have determined to seek nominations to fill this vacancy. Further communication will be sent in detail along with calls for nominations.

### **MoH Review of DIAS & NASC**

- Sapere (Jo Esplin) has been contracted by the MoH to undertake the review. The Exec has arranged a meeting with Sapere on 02 Feb 2016. Prior to that a questionnaire will be sent to members to enable feedback from all NASCA members regarding what is important to keep and to revise.
- Noted that MoH DSS appeared to have a somewhat parallel project operating through to March 2016 looking at solutions to Budget overspend and financial sustainability across NASC budget management areas. The NASC Service Specification work is now on hold dependent on the review.
- Sapere are aiming for first cut of project complete by end March and September 2016 for final completion. Noted that 2017 is election year which makes implementation of significant change in that timeframe problematic.
- Mark asked all to endorse and continue all that is good about NASC and to support the transition to an even better system.

### **InterRAI Meeting**

- Sonia and Helene recently met with Canadian InterRAI expert Shannon Stewart to share and compare information about assessments (InterRAI Youth tool and DSS MoH Tool). Helene and Sonia will provide a more detailed update to DSS group later today.

### **NPA Role**

- Mark formerly acknowledged and congratulated Helene Dore in her appointment as National Practice Advisor. Helene has been seconded by NASCA from Wairarapa DHB for 12 months. Helene will provide further information to the group later today about the role and anticipated projects.

### **New CCMS Information System** (Bettina Hesse)

- Bettina provided an update on the new service CCMS which has now been in place with Options Hawkes Bay since 01 July. The new process which includes entering and processing of referrals, data entry, tasks etc is very efficient. Quick and easy and almost paperless. The system can also be used by other services such as GPs. It has been a very successful transition.

### **Presentation: MyCare: Chris Matthews (Director) and Karen MacConochie**

Chris and Karen presented on this new online matching service which matches those who need support services with those who want to provide it. The service is being launched tomorrow. To date 65 workers have put up profiles. [www.mycare.co.nz](http://www.mycare.co.nz)

There were several questions put forward by the group - discussion points included:

- The service is available to all. MyCare has been funded by DSS so that service is free to people aged 0 -65 years who are eligible DSS clients. Other people may purchase subscriptions to use the service.
- Karen MacConochie has been contracted by Carers NZ to assist with implementation of MyCare for eligible disabled people.
- Best practice information is available on the website which is still under development.
- Trust & Safety – Comprehensive Vetting: MoJ conviction checks happen for each individual however it is also up to users to be aware and make their own judgments
- Worker / client relationship – My Care is a self-directed service so users do need to be wary and vigilant of the ramifications when organising own supports.
- All users have to have an email account to use MyCare. Issue of families not having internet access – suggestion that LAC or other agencies could have a role could help with this
- NASCs Eligibility Process is used to access free MyCare for DSS clients. Efforts are being made to engage DHBs to fund MyCare for Older People but this is not in place yet.
- Development of workforce – opportunities for support workers to extend their service and hours.
- Issue of conflict of interest – re home based providers funded by NASCs sourcing other support work via MyCare.
- What Happens Next – what is NASC’s role in this? Karen is hoping to be able to talk and work together with NASCs to cover all areas of concern going forward. Karen will value any input in these early stages from NASC around safety and risk and any other issues – this is an evolving process. She is available to talk to NASC teams to explain process and ensure a streamlined process.

**Presentation: National Website – Provider Choice - Nigel Matthews**

Nigel presented on the new website that is now available - Aged Advisor. [www.agedadvisor.nz](http://www.agedadvisor.nz) This gives an individual an opportunity to find, review and compare rest homes, retirement villages and aged care. An opportunity for the elderly to have a voice, an opinion.

The presentation will be available on the NASCA website.

**Presentation: EMS – Enable Equipment & Prioritisation Form – Judith Geary**

Judith presented on the new EMS Prioritisation Form and process. There were many questions from the group many of which require to be answered by MoH. Kathryn Hall (MoH) be requested to attend the March General Meeting to respond to queries. Questions to be circulated prior to the meeting.

**Next Meeting** 03 March Wellington

Meeting Ended: 3:05pm