

NASCA NOTICES

20 October 2015

Contents

Page 1

NASCA Forum 2015

New carer matching and support services announced

Page 2

Streamlined Contracting with NGOs – RBA Training

DSS – National Practice Advisor

Imagine Better Assemblies

Page 3

NZDSN Sector Briefing

Whanganui Call Centre

NGO Health & Disability Network Annual Report

Page 4

Upcoming NASCA Meeting Dates

Executive Members

planning for future conference and events. Comments and ratings have almost entirely been very positive.

Again many thanks to Susan Bowden and the organising committee for your work in putting together a Forum which was well appreciated.

A full report on the evaluation will be provided shortly.

Carer matching and support services – new services announced

National Relief Care Matching Service

Carers NZ and the Ministry of Health have announced the availability of a new 0800 and online service to help disabled people and family carers access relief carers.

The service started on 01 October 2015 for eligible New Zealanders who want to connect with available relief carers (paid or voluntary) in their communities.

Referrals to the new service can be made by contacting:

Jude Dodson, Support Manager

0800 777 797

centre@carers.net.nz

For more information refer to the National Relief Care Matching Service Summary – [Key Points and Referral Pathway](#)

NASCA Forum 2015

The NASCA Forum held 02 - 03 September was attended by 92 people and by all accounts was a very positive experience for attendees.

We appreciate the feedback from 37 people who completed the on-line survey, comments and information regarding the sessions you found most useful will assist

NASCA NOTICES

20 October 2015

National Carer Learning and Wellbeing Resource Service

The Ministry of Health have also announced Care Matters as the new national Carer Learning and Wellbeing Resource Service. Care Matters is a partnership between SAMS and Parent to Parent.

Care Matters aims to provide a range of resources and learning opportunities for people who care for a person with a disability. For a brief outline of the service, important dates and contact details for Care Matters refer to: [Carer Learning and Well Being Resource Service](#)

Streamlined Contracting with NGO's Results Based Training (RBA)

The Ministry of Business, Innovation and Employment has commissioned Shea Pita and Associates to facilitate seminars to support the Streamlined Contracting project which the Ministry of Health are using – currently with NGOs and shortly with DHBs.

The seminars give an introduction to the key concepts of RBA, the outcomes framework used in outcome agreements with providers.

Seminars are in various cities, and the times, dates and venues are set out on the [attached flyer](#). To register your interest email: sctraining@mbie.govt.nz

DSS - National Practice Advisor

Helene Dore, Manager of Focus NASC, Wairarapa DHB has been appointed to the role of 'National Practice Advisor'. This is a new role in addition to Jan White's role as National NASC Reviewer.

This new role working for NASCA and in collaboration with the Ministry of Health, DSS, will have a primary focus on undertaking and managing a suite of projects which together will contribute to increased consistency and best practice across DSS NASC services.

The Wairarapa DHB have agreed to second Helene to this role for 12 months, and are entering into the process of seeking an appointment to the role of Manager, Focus during the period of Helene's secondment.

Helene will commence the National Practice Advisor role full time from Tuesday 01 December 2015.

Mark Brown, NASCA

Russell Simpson, Hutt and Wairarapa DHB

Phil Wysocki, DSS Ministry of Health

Imagine Better Assemblies

Imagine Better has run an annual conference for some years. This year, as an alternative and in an effort to improve accessibility for people, they are holding three regional Assemblies in Auckland, Wellington and Christchurch in November.

The theme - Connections, Community, Citizenship: How can we increase our

NASCA NOTICES

20 October 2015

community connections and gain the most value from them?

To register and see more [about the events here](#)

NZDSN Sector Briefing

The briefing is the first of what will become an annual report to the sector by the NZ Disability Support Network. The briefings will outline:

- Issues and concerns that are significantly impacting service providers and the lives of disabled people
- Recommendations to government for addressing the identified issues and concerns
- NZDSN's own commitment to support innovation and quality

Read the 2015 [NZDSN Sector Briefing](#).

Whanganui Call Centre

AccessAbility recently visited the Ministry of Health call centre based in Whanganui and reported as follows:

We talked about our respective roles and the importance of sharing information to support each other's work, and positive outcomes for people.

The MOH call centre field a number of NASC queries (the table below summarises the calls received over the last 6 month period).

We highlighted areas of interest for NASC in 'Assessment query', 'Entitlement allocation' and 'Refer to NASC'. The call centre will provide updates, and feedback themes from the calls received.

Call Reason	Total
Assessment Query	194
Entitlement/Allocation	1251
General Enquiry/Policy Enquiry	73
Information provided	1733
Other	2040
Rate Enquiry	6
Refer to NASC	2144
Registration Enquiry	27
Request Claim Form	5369
Request for Cancellation of Service	19
Update Details	192

NGO Health and Disability Network

This latest report outlines achievements over the past year and the type of activities the NGO Council are involved in representing NGO sector views.

NGO Network [Annual Report](#) 2014-2015.

NASCA NOTICES

20 October 2015

Upcoming NASCA Meetings

At any time for dates of upcoming meetings go to:

www.nznasca.co.nz/membership/news/

DSS National Operations Meeting

Thurs 12 Nov - confirmed

- Quality Hotel
Cuba Street, Wellington

NASCA General Meeting

Thurs 03 Dec - Confirmed

- Commodore Hotel
Christchurch Airport

NASCA General Meeting

Thurs 03 March - TBC

Executive Members

Mark Brown

Chairperson

(Life Unlimited)

Don Sorrenson

Treasurer

(Support Net, Bay of Plenty)

Sonia Hawea

(Taikura Trust, Auckland)

Kym Park

(Capital Coast DHB)

Karen Bailey

(Nelson Marlborough DHB, Nelson)

Sandie Kirkman

(Northland DHB)

Helene Dore

(Focus Wairarapa DHB)

NASCA Executive Assistant

(Judy Preston – Life Unlimited)