# **NGO Health and Disability Network Annual Report:** 1 July 2014 to 30 June 2015



## 1. Background

The NGO Health & Disability Network (formerly the Health and Disability NGO Working Group) has partnered with the Ministry of Health since 2002 to implement the Framework for Relations between the Ministry and Health and Disability NGOs.

This Framework provides a clear mandate for the Ministry of Health and our Network to engage on a range of issues. It identifies key areas where working together can strengthen the relationship with non-government organisations (NGOs.) These include communication, consultation and capacity/capability building.

Thirteen elected members on the NGO Council have responsibility for the 'executive' function, and are appointed for two-year terms. This annual report is from the NGO Council.

## 2. Vision, Mission and Outcomes

**VISION:** Health and disability NGOs are meaningful partners with the Ministry of

Health and other government agencies in system-level policy development,

planning and delivery of health and disability services in New Zealand.

PURPOSE: As an outcome of our collective impact with the Ministry of Health (and other

> government agencies) we will improve the effectiveness of health and disability NGOs' services and achieve better health outcomes for all people in New Zealand.

#### **OUTCOMES 2013-2016**

- NGOs are sought/engaged in/contribute to strategic and operational matters concerning the Ministry of Health and NGOs' development and service delivery.
- NGO voices are involved in policy development.
- > A coherent and connected NGO sector, which represents a fundamental element of health and disability services funded in New Zealand, has the building of community capacity and capability as a priority.
- There is cross-government engagement with the health and disability NGO sector at all levels, not just at the 'coal face'.
- Relationships based upon courtesy, respect, integrity, transparency and trust are the experience of all people engaged with the health and disability sector.

#### 3. Overview from the Chair: Positives and negatives in the past year

Looking back on the past year, the activity the NGO Council received the most positive feedback on was the additional series of free Good Governance workshops that we ran in April and May. For many NGOs, this was a worthwhile capability building exercise that had real value. It was also pleasing to re-contact those who'd attended the 2014 workshops and hear how effective many thought these had been in helping to strengthen their non-profit organisations. This initiative of 10 workshops over the past two years has now provided tangible support to 302 people from approximately 163 non-profit organisations.

Another satisfying experience this year was facilitating NGO engagement in the <u>NZ Health</u> <u>Strategy review</u> by helping to ensure strong NGO participation in the consultation workshops. While it remains to be seen what government does with this information, the views of the NGO sector were definitely heard during this process.

Through the ongoing implementation of the <u>Framework for Relations between the Ministry</u> <u>and Health and Disability NGOs</u>, the NGO Council has engaged with a greater number of key Ministry personnel throughout the year on range of topics. While this growing awareness of our sector is good, there is still a need to increase opportunities for early and meaningful NGO input on significant issues/topics that can make a real difference to our communities.

During our recent planning discussions, your elected NGO Council renewed its commitment to stay focused on the big picture and strategic priorities (topics such as workforce planning and procurement processes) and seek out opportunities for greater input and influence.

As part of the process of preparing this report, we analysed publicly available Charities Register data about our membership, and made some sobering observations. Although our membership numbers have risen from 405 to 475 members, the total reported funding received through bequests and donations/koha has dropped, as have the number of volunteers and the total hours of support they provided. This inevitably places pressure on the finances of NGO services and greater reliance on government contracts to continue to provide services – a fact illustrated by 36% of member NGOs reporting a net annual operating deficit in their last annual financial report. (See data in section 6.)

Looking ahead, we have our annual Council elections in October and the National Forum on 18 September, which will focus on measurement, evaluation and outcomes, including how to use high value public data to inform your planning and reporting,

We hope to see many of you there, ngā mihi.

Donna Matahaere-Atariki Chair of the NGO Health & Disability Council

## 4. Key activities

During the year, the NGO Council:

- ran a further four <u>Good Governance workshops</u>.
- made submissions on the Productivity Commission's review into <u>More Effective Social</u> <u>Services</u>.
- shared the views and experiences of the health and disability NGO sector with various personnel from different parts of the Ministry of Health.
- grew Network membership to 475 full members and 99 affiliates.
- ran an election to fill eight vacancies on the NGO Council.
- collated feedback on draft guidelines for <u>developing Child Protection Policies and</u> <u>conducting Worker Safety Checks</u> and delivered this to the Ministry of Health.
- delivered information and guidance to Network members on a variety of topics, including new accounting standards, <u>Healthy Families</u>, the <u>Vulnerable Children Act</u>, workforce development, input to planning, DHB representation, contracting and consultations.
- provided regular updates to the website and shared relevant news with the sector via Twitter and Facebook.

#### 5. Formal relationship with the Ministry of Health

<u>The Director-General of Health re-affirmed</u> the <u>Relationship Framework</u> with the NGO sector in August 2013 – confirming the ongoing relevance of this 2002 document.

The current two-year *Letter of Agreement* between the Ministry of Health and the NGO Council runs to 31 December 2016. It specifies Services comprising three parts:

- the secretariat function for the NGO Council
- facilitating and organising the NGO forums with the Ministry's NGO Relationship Manager
- project work to be agreed with the Ministry as and when required.

The Ministry's NGO Desk is responsible for the regular communications to the sector via the newsletter, and liaison between the NGO Council and the Minister and the Ministry.

#### 6. Network membership

The NGO Health & Disability Network grew to 475 full members and 99 affiliates by 30 June 2015<sup>1</sup>. This continued the pattern of growth, we have experienced over the past few years.

NGOs that receive Vote Health funding (i.e. have contracts with the Ministry of Health and/or DHBs) can register in a maximum of two categories, and are registered to vote as follows:

■ 213 in Disability Support Services

**■** 106 in Māori Health

■ 134 in Mental Health and Addictions

■ 95 in Personal Health

**■** 112 in Public Health

**■** 24 in Pacific Health

Ninety-eight percent of Network members are registered charities. Based on data from the Charities Register<sup>2</sup>, we know the following about our 475 Network members:

- Member NGOs received \$1.49 billion in combined annual government funding.
- All combined, 53 member NGOs received nearly \$39 million in bequests. (Down from \$46m across fewer members in 2014.)
- 272 member NGOs received almost \$74 million in combined donations/koha. (Down from \$78m across fewer members in 2014.)
- Altogether, 272 member NGOs received over \$63 million in other grants and sponsorship.
- Member NGOs paid more than \$1.26 billion in annual salaries and wages to 18,284 full-time staff and 15,127 part-time staff.
- In an average week, a total of 1.22 million hours were worked by paid staff and 121,392 hours provided by over 27,983 unpaid volunteers. (Volunteer numbers down from 29,000 across 405 members in 2014.)
- 36% of member NGOs had a net annual operating deficit in their last reported financial year, so had to draw on reserves to continue delivering services. (Up from 30% in 2014.)

The activities of the NGO Network extend far beyond the voting membership as many non-members attend Forums and workshops and provide feedback via Network projects and surveys.

The <u>DIA Charities website</u> shows 1,912 registered charities are working in the health sector (7.1% of all 26,944 charities in NZ) and 902 registered charities are working with people with

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<sup>&</sup>lt;sup>1</sup> See list of member organisations in Appendix 1.

<sup>&</sup>lt;sup>2</sup> <u>Charities register data</u> downloaded 19 July 2015. Data is only as accurate as the information provided by listed charities.

disabilities. The <u>Non-Profit Institutions Satellite Account: 2004</u> published by Statistics NZ<sup>3</sup> identified 2,210 health sector non-profits. Recent Ministry of Health figures indicate less than half of these are Vote Health funded. We continue to engage new members to strengthen our collective voice in discussions with the Ministry and other key stakeholders.

#### 7. NGO Council elections

Four hundred and seventy-five health and disability NGOs were registered to participate in the annual elections of Council members in October 2014.

- 26 candidates for 8 NGO Council vacancies stood for election in October 2014. (Up from 15 candidates for 6 vacancies in 2013).
- Disability Support representative Clare Teague did not re-stand due to a forthcoming change
  of employment. Current representatives Mark Brown (Disability Support) and Kathryn Jones
  (Personal Health) were re-elected, seconded member Warren Lindberg (Public Health) was
  elected and five new members \* were elected. Public Health representative Sione Tu'itahi and
  Māori Health representative Chris Maxwell were not re-elected.
- Changes to the Terms of Reference, limiting NGO Council membership to two consecutive terms (four years) and clarifying expectations of meeting attendance were ratified during the elections.
- The Chair and Vice-Chair roles were confirmed at the 26 November meeting, with the change of Chair resulting in a new Letter of Agreement being required.
- Voter participation in 2014 was as follows:
  - 62% of the 24 eligible Pacific Health NGOs cast a vote
  - 45% of the 106 eligible Māori Health NGOs cast a vote (up from 42% in 2013)
  - 35% of the 95 eligible Personal Health NGOs cast a vote (down from 52% in 2013)
  - 42% of the 112 eligible Public Health NGOs cast a vote (same as 42% in 2012)
  - 44% of 213 eligible Disability Support NGOs cast a vote (down from 57% in 2012)

#### 8. Project workstreams

A detailed report on our <u>2014-15 Work Plan</u> is on our website. Project activity was focused in four key areas.

#### Good Governance workshops

Four Good Governance workshops were held in April/May 2015. The Christchurch and Wellington workshops were presented by Megan Thomas, while the Auckland and Whanganui workshops were presented by Carol Scholes for UNITEC.

The knowledge and experience of these popular 2014 presenters was again highly appreciated by attendees. The feedback on each day was very positive and this was backed up by the written evaluations. The 123 attendees from 71 NGOs covered a broad range of organisations and their experience varied greatly.

In March/April, an online survey was circulated to the 179 people who attended the 2014 Good Governance workshops to identify whether they had any lasting effect on attendees or the NGOs they came from. A total of 48 responses were received, including participants from all six 2014 workshop locations.

<sup>&</sup>lt;sup>3</sup> In July 2014, Statistics NZ announced its intention to update the official measure of the not-for-profit sector.

Overall, responses indicated that the workshops were useful – particularly in helping attendees differentiate between management and governance and to increase confidence in their roles. There was a high level of information sharing with other board members who did not attend, and many indicated that the free nature of the workshops was an important factor in enabling them to attend.

In total, the NGO Health & Disability Network has now run 10 Good Governance workshops, which have been attended by 302 people from approximately 163 organisations.

- Successful Skill Sharing Through Secondments/video project
   This project did not progress as originally anticipated and the NGO Council and Ministry personnel ultimately agreed to halt development of a video about the NGO sector for use within the Ministry and to support secondments to the sector. Funding received for this project is being held awaiting re-allocation to a new project.
- Supporting NGOs to meet Vulnerable Children Act requirements
   Most activity related to collecting and disseminating information about the Worker Safety
   Checks required under the <u>Vulnerable Children Act</u>.

## NZ Navigator

Phase 2 development of the <u>NZ Navigator</u> online self-assessment tool, which was funded in the previous financial year, was completed and went live with new multi-user functionality.

## 9. NGO Council members' meeting attendance

In the period from 1 July 2014 to 30 June 2015, the NGO Council held seven face-to-face meetings. NGO Council members attended as shown below.

Representative	Sector Represented	Meetings eligible	Meetings attended	Appointment Status
Clare Teague	Disability Support Services	3	2	Ended Oct 2014
Mark Brown	Disability Support Services	7	5	Re-elected Oct 2014
Victoria Manning	Disability Support Services	4	4	Elected Oct 2014 *
Carole Maraku	Māori Health	3	1	Ended Oct 2014
Christine Maxwell	Māori Health	3	0.5	Ended Oct 2014
Donna Matahaere- Atariki <i>(Chair)</i>	Māori Health	7	5	Re-elected Oct 2013
Josie Smith	Māori Health	4	2	Elected Oct 2014 *
Karaitiana Tickell	Māori Health	4	4	Elected Oct 2014 *
Marion Blake	Mental Health & Addictions	7	7	Elected Oct 2013
Shaun McNeil	Mental Health & Addictions	7	6	Re-elected Oct 2013
Eleni Mason	Pacific Health	7	5	Re-elected Oct 2013
Key Frost	Pacific Health	1	0	Resigned Aug 2014
Robert Muller	Pacific Health	4	3	Elected Oct 2014 *
Kathryn Jones	Personal Health	7	7	Re-elected Oct 2014
Sarah Mulcahy	Personal Health	7	7	Elected Oct 2013

Jackie Edmond (Vice-Chair)	Public Health	4	3	Elected Oct 2014 *
Sione Tu'itahi	Public Health	3	2	Ended Oct 2014
Warren Lindberg	Public Health	7	7	Elected Oct 2014

## 10. NGO Council meetings

In October 2014, a facilitated meeting was held to define a clear process for resolving situations where the Ministry of Health and the NGO Council disagree on specific issues, or if a complaint is raised to the NGO Council. (Amendments were subsequently made to the Letter of Agreement and the Terms of Reference, and will be ratified by members at the next election.)

The Ministry of Health's Caroline Speight (NGO Relationship Manager), Mark Powell (Group Manager – Contract and Information Support, National Health Board) and Jill Lane (Director, National Services Purchasing, National Health Board at the Ministry of Health) attend meetings as their schedules allow.

#### Meeting guests included:

- Graeme Osborne (*Director, National Health IT Board*) to discuss challenges NGOs face considering privacy issues related to IT and sharing information.
- Grant Pollard, Group Manager, Public Health, Ministry of Health who spoke about the new <u>Healthy Families</u> programme.
- James Soligo, Principal Advisor and Geoff Lewis, Inquiry Director from the Productivity Commission.
- Graeme Benny (Director, Health Workforce NZ) and Ruth Anderson (Group Manager, Health Workforce NZ) discussing HWNZ's expanded mandate to oversee planning for the whole health workforce, including allied health and care and support workers.
- Daria Martin (Programme Manager, Careerforce) and Tania Hayes (Project Co-ordinator, Careerforce) to talk about the <u>Kaiawhina Action Plan</u> (previously referred to as the unregulated or non-regulated workforce), which includes many care and support workers across the community health sector.
- Chai Chuah (Director-General of Health) discussed the relationship with NGO sector.
- Jane Dugdale, Dave Clarke and Doug Gorman (Lead Strategic Advisor, Children's Action Plan) invited the NGO Council to sign up as a representative party to Children's Action Plan AISA.
- Adrienne Percy (Programme Manager Contract Streamlining Project,) and Malcolm Morrison provided updates on progress with streamlined contracting.
- Keriana Brooking and Andrew Inder from Maori Health Business Unit discussed the Models of Care project.
- NZ Health Strategy Workstream leads: Caroline Boyd and Fran McGrath discussed the review process.
- Stuart Powell discussed business viability standards for NGOs contracting with government.
- John Hazeldine of the National Health Board to discuss the challenges of engaging with DHBs.

• Tony O'Rourke and Yvonne Bruorton (Chief Advisor Employment Relations, DHB Performance, National Health Board) met regarding Vulnerable Children consultations and the introduction of worker safety checks under the Vulnerable Children Act.

The NGO Council also met with Peter Glensor – the new general manager of Hui E! in April.

The NGO Council shared insights from meetings with Network members via the Chair's regular Updates.

#### 11. Key representations and other activities

Outside of meetings and projects, the NGO Council endeavours to progress issues and promote the views of the wider health and disability NGO sector. It also encourages the wider sector to contribute directly through formal submissions and participating in sector initiatives. Activity included:

- Collating feedback on draft guidelines for <u>developing Child Protection Policies and</u> <u>conducting Worker Safety Checks</u> and delivering this to the Ministry of Health.
- Making submissions to the Productivity Commission on the <u>More Effective Social Services</u> review.
- Encouraging submissions to Treasury on ways social investment can <u>improve results for vulnerable children</u> and to the Children's Action Plan Directorate on <u>approved information sharing</u>.
- Circulating information on the deadline for submissions for NZ's Fifth Periodic Report under the United Nations Convention on the Rights of the Child (UNCROC).
- Circulating the Health Minister's <u>Letter of Expectations to DHBs</u> to members with links to DHB planning documents on web.
- Managing the expressions of interest process for NGO participation in <u>NZ Health Strategy</u> review workshops.
- Participating in Hui E! national community sector networks meeting.
- Circulating an urgent call for comments on <u>Vulnerable Children worker safety check</u> regulations and guidelines, and subsequently circulating the guidelines and information sheet to all Network members.

During the reporting period, various consultations, workshops and other activities were promoted on Facebook and Twitter.

#### 12. Contact information

You can stay informed about the activities of the Network via:

E-mail: <u>secretariatngo@gmail.com</u>
Website: www.ngo.health.govt.nz

Facebook: www.facebook.com/HealthDisabilityNGONZ

Twitter: <a href="https://twitter.com/NZHealthNGOs">https://twitter.com/NZHealthNGOs</a>
Google+: <a href="https://twitter.com/NZHealthNGOs">www.google.com/+NGOSecretariatNZ</a>

## 13. Financial report of the NGO Health & Disability Network

Finances are administered by the NGO of the Council Chair. This meant the Laura Fergusson Trust (Canterbury) administered the funds from July to December 2014 and Arai Te Uru Whare Hauora Ltd administered them from January to June 2015.

# Financial Performance for the period 1 July 2014 to 30 June 2015

	2014-15 (incl.GST)	Budget estimates (incl GST)	2013-14 (incl.GST)
CORE ACTIVITY			
OPENING BALANCE	\$ 37,712.72		\$ 35,299.13
INCOME			
MoH Grant	94,503.16	92,000	115,000.00
Interest Received	501.64	700	672.96
	95,004.80	92,700	115,672.96
EXPENSES			
Administration – LFT/ATUWH	3,150.00	4,000	4,333.00
National Forum #	630.50	39,000	38,530.19
Secretariat	33,145.00	31,920	39,651.50
Website Hosting/Maintenance	4,278.00	4,140	4,140.00
GST	(1,996.31)	-	3,723.15
NGO Council Expenses	11,003.57	9,950	2,849.80
NGO Council Travel*	18,154.36	20,000	20,031.73
	68,365.12	109,010	113,259.37
NET SURPLUS/(DEFICIT)	26,639.68	(16,310)	2,413.59
UNSPENT AT END OF PERIOD	\$ 64,352.40		\$ 37,712.72
PROJECT ACTIVITY			
OPENING BALANCE	\$ 20,406.58		\$ 43,805.39
INCOME			
Governance project grants	23,000.00		
Vulnerable children project	2,480.16		
MoH Project Grants	25,480.16		47,081.00
EXPENSES			
Good Governance project ^	33,598.08	32,440	35,412.81
Secondment/video project	0.00	11,615	0.00
NZ Navigator project	0.00	0	34,500.00
Vulnerable Children – Phase 2	997.50	2,480	567.00
	34,595.58	46,535	70,479.81
NET SURPLUS/(DEFICIT)	(9,115.42)		(23,398.81)
UNSPENT AT END OF PERIOD	\$ 11,291.16		\$ 20,406.58

<sup>#</sup> NGO Forum cost was \$630.50 for 2014 travel expense

<sup>\*</sup> NGO Council Travel comprises airfares, parking, mileage, taxi fares and \$464.50 for accommodation.

<sup>^</sup> Good Governance project includes \$3,209.32 for travel and \$952.00 for accommodation.

#### Appendix 1: List of 475 eligible voting member organisations as at 30 June 2015

- A.J. Day Options Trust
- ACROSS
  - Te Kotahitanga O te Wairua (aka ACROSS Social Services)
- Affinity Services Ltd
- Age Concern Auckland Inc
- Age Concern Counties Manukau
- Age Concern Havelock North Inc
- Age Concern North Shore Charitable Trust
- Age Concern NZ Inc
- Age Concern Otago Inc
- Age Concern Wanganui Inc
- Agencies for Nutrition Action
- Alcohol & Drug Community Support Trust
- Alcohol Drug Assn NZ (ADANZ) Inc
- Alcohol Healthwatch Trust
- Allergy NZ Inc
- Alpha Support Centre Trust
- Alzheimers Auckland Charitable Trust
- Alzheimers Marlborough
- Alzheimers NZ Inc National Office
- Alzheimers Society (Manawatu) Inc
- Alzheimers Society Gisborne Inc
- Alzheimers Society Napier Inc
- Alzheimers Society Nelson Inc
- Alzheimers Society Northland Inc
- Alzheimers Society Rotorua Inc
- Alzheimers Taranaki Inc
- Alzheimers Wanganui Inc
- Alzheimers Wellington Inc
- Ambulance NZ
- Ambury Park Centre Inc
- Anamata (aka Cafe Inc)
- Anglican Care Waiapu (aka Waiapu Anglican Social Services Trust)
- Anglican Living a division of Anglican Care Canterbury-Westland (aka Social Service Council of the Diocese of Christchurch)
- Anxiety NZ Trust (formerly Phobic Trust of NZ, The)
- Arahura Charitable Trust
- Arai Te Uru Whare Hauora Ltd
- Arataki Ministries Ltd
- arc Counselling Services (aka Drug & Alcohol Support Taupo Trust)
- Arohanui Art & Education Trust
- Arohanui Hospice Service Trust

- Arowhenua Whanau Services
- Arthritis NZ (aka Arthritis Foundation of NZ Inc)
- ASH (Action on Smoking & Health)
   NZ Inc
- Ashburn Hall Charitable Trust
- Ashburton Community Alcohol & Drug Service Inc
- Asian Health Foundation of NZ
- Asian Network Inc, The (TANI)
- Asthma & Respiratory Services (Waikato) Inc (aka Asthma Waikato)
- Atareira (Schizophrenia Fellowship Wellington Branch Inc)
- Auckland District Kidney Society
- Autism NZ Inc
- Avalon (BOP) Inc
- Avonside House Trust Inc
- B.O.P Community Homes Trust
- Bainfield Gardens Ltd
- Balance NZ
  - Bipolar & Depression Network (Bipolar Network/Signpost)
- Barrier Free NZ Trust
- Bay of Plenty Sexual Assault Support Services Trust, The
- Body Positive Inc
- Brain Injury Assn (Auckland) Inc,
- Brain Injury Assn Central Districts
- Brain Injury Assn Northland Inc,
- C.A.R.E Marlborough Inc (Consumers Assisting Recovery Everyday)
- C.A.R.E. Services Trust
- Calvary Hospital Southland Ltd
- Canterbury Asthma Society Inc t/as Canbreathe
- CAPS Hauraki Inc
- Carers NZ
- Caring For Carers Inc
- Caroline House Inc
- CART Consultancy Advocacy Research Trust
- Carter Society Inc
- CCS Disability Action
  - Wellington & Hutt Branch
- CCS Disability Action Bay of Plenty
- CCS Disability Action Canterbury & West Coast Inc (Upper South region)
- CCS Disability Action Inc (aka NZCCS)

- CCS Disability Action North Taranaki Inc
- CCS Disability Action Otago Inc
- CCS Disability Action South & Central Taranaki Inc
- CCS Disability Action Waikato Inc
- Changing Minds
- Children's Autism Foundation
- Chinese Parents Support Service Trust
- Chris Ruth Centre Trust, The
- Christchurch Early Intervention Trust, The (aka The Champion Centre)
- Christchurch Methodist Central Mission
- Christchurch Resettlement Services
- CHT Healthcare Trust
- Citizen Advocacy Auckland Inc
- Claddagh Haven Trust Board
- Clutha Health First (aka Clutha Community Health Company Ltd)
- Communicare-Civilian Maimed Assn (Auckland) Inc (aka Communicare CMA)
- Community Connections Supported Living Charitable Trust
- · Community Living Ltd
- Community Living Trust
- Complex Care Group Trust
- Conductive Education Waikato Trust
- Conductive Education Wellington

  Trust
- Connect: Supporting Recovery Inc, Tama Tu Tama Ora
- Connections Education & Development Trust, The
- Corstophine Baptist Community Trust (CBST)
- Cospro Child Obesity Support Programme
- Cystic Fibrosis Assn of NZ
- Darrnley Club Daycare Centre for the Elderly, The (aka Kaiapoi Daycentre for Seniors)
- Deaf Aotearoa NZ Inc
- Delta Community Support Trust
- Depression Support Network
- Diabetes NZ Inc
- disAbilities Resource Centre Southland Charitable Trust
- Disabilities Resource Centre Trust

- Disability Information Service
- Disabled Persons Assembly (NZ) Inc
   (DPA)
- Donaldson Residential Trust
- Dunedin Community Care Trust (aka CCT)
- Dunedin Friend-Link Trust
- Eastland Helicopter Rescue Trust
- EBAT Charitable Trust t/a Pou Whakaaro
- Elizabeth Knox Home & Hospital (aka Knox Home Trust Board)
- Empower A Life Trust
- Enrich+ Trust
- Epilepsy Assn of NZ Inc
- Equip
- Family Life Education Pasefika Services Trust (aka Village Collective)
- Fiji Village Project NZ
- Foundation For Peace Studies Aotearoa/NZ Inc, The (aka Peace Foundation, The)
- Founders' Care Trust Board
- Framework Trust
- Fred Hollows Foundation NZ, The
- Freeling Holt Trust
- Funding Advisory & Support Services Ltd
- Gateway Housing Trust
- Gore & Districts Community Counselling Centre Inc
- Greenways Trust
- Haemophilia Foundation of NZ Inc
- Hamilton Residential Trust, The
- Hanmer Clinic Tauranga (aka Hanmer BOP Charitable Trust)
- Hapai Te Hauora Tapui (Ltd)
- HAUORA.COM TRUST
- Hawke's Bay Youth Health Trust t/a Directions Youth Health Centre
- Hawksbury Community Living Trust
- He Oranga Pounamu
- He Waka Tapu Ltd
- Health Link North Inc
- Health Promotion Forum of NZ Inc (Runanga Whakapiki Ake I Te Hauora O Aotearoa Inc)
- HealthWEST Ltd
- Heart Foundation of NZ, The (aka National Heart Foundation Of NZ)
- Helen Anderson Trust
- Hepatitis C Trust Te Waipounamu

- Hepatitis Foundation of NZ, The
- Hillview Trust Inc, The (Hillview Home & Hospital)
- Hokianga Health Enterprise Trust
- Hokonui Runanga Health & Social Services Trust
- Home Birth Aotearoa Trust
- Home Support North Charitable Trust
- Horizons Day Options Trust
- Hospice EBOP (aka Community Hospice Service Eastern Bay of Plenty)
- Hospice Kaipara Inc
- Hospice Mid-Northland Society Inc
- Hospice NZ Inc
- Howick Baptist Healthcare Ltd
- Huria Management Charitable Trust (aka Huria Trust)
- Hutt Union & Community Health Service Inc
- IDEA Services Ltd (IHC)
- INA (Maori, Indigenous & South Pacific) HIV/AIDS Foundation
- Inclusive NZ Inc (formerly NZVASS)
- Independent Living Service Inc, The •
- Injury Prevention Aotearoa (formerly IPNANZ)
- Interpreting NZ Inc
- JJ IF FUNDING
- Journeys to Wellbeing Inc
   Let's Get Real Workforce
   Development Co-ordination
- Kahungunu Executive ki te Wairoa Charitable Trust
- Kahungunu Health Services Charitable Trust - t/a Choices
- Kamo Home & Village Charitable Trust
- Karldon Trust Inc
- Kaurilands Skills Centre Trust Board
   Mika Haka Foundation Charitable
- Kerikeri Village Trust (aka Kerikeri Retirement Village)
- Kites Trust
- Koputai Lodge Trust
- Korowai Aroha Trust
- Korowai Youth Well-Being Trust (t/a 298 Youth Health)
- La Leche League NZ Inc
- Laura Fergusson Rehabilitation Auckland (aka Laura Fergusson Trust Inc)
- Laura Fergusson Trust (Canterbury)

- Laura Fergusson Trust Wellington Inc (aka Wellington Laura Fergusson Trust)
- Le Va (aka Pacific Inc Ltd)
  part of Wise Group
- Leslie Groves Residential Care Services (aka Saint John's Parish (Roslyn) Friends of the Aged & Needy Society Inc)
- Life Centre Trust Auckland, The
- Life Centre Trust t/a Lifeway Homes (aka LIFE North Trust)
- Life Unlimited Charitable Trust
- Lifeline NZ Inc
- LifeStart Society Inc
- Lifestyle Trust (t/as Interactionz)
- Lifewise Trust, The
- Lincoln & Districts Community Care Assn Inc
- Linkage Trust part of Wise Group
- Living Streets Aotearoa Inc
- Mahitahi Trust
- Manawanui In Charge Ltd (The Individualised Funding Agency)
- Mangere Community Health Trust
- Manukau East Council of Social Services (MECOSS) Inc, The
- Marcellin College Ltd (aka NZ Marist Brothers)
- Masada Community Trust
- MASH Trust
- Matea Trust
- McKenzie Centre Trust
- Melanoma Network of NZ Inc (MelNet)
- Mental Health Foundation of NZ
- Methven Aged Persons Welfare Assn Inc (aka Methven House)
- MHAPS (Mental Health Advocacy & Peer Support Trust)
- Trust
- Motor Neurone Disease Assn of NZ (Inc), The
- Mount Cargill Trust, The
- Muaupoko Tribal Health Authority
- Multiple Sclerosis & Parkinsons Society Of Canterbury Inc
- Multiple Sclerosis Auckland (aka Multiple Sclerosis Society of Auckland & The North Shore Inc)
- Multiple Sclerosis Society of NZ Inc
- Muscular Dystrophy Association of NZ Inc

- National Council of Maori Nurses Inc (aka Te Kaunihera O Nga Neehi Maori O Aotearoa)
- Natural Fertility NZ Inc
- Nazareth Care Australasia (aka Trustees of the Sisters of Nazareth NZ, The)
- Nazareth Rest Home Ltd (aka Mary MacKillop Care Ltd)
- Neighbourhood Connections (Tautoko)
- NEST Needle Exchange Services Trust Inc
- New Dawn Partnership Inc
- NFD National Foundation for the Deaf Inc, The
- Nga Iwi O Mokai Patea Services Trust (aka Mokai Patea Services Trust)
- Ngā Kaitiaki o Te Puna Rongoā o Aotearoa - Māori Pharmacists Assn
- Nga Manga Puriri
- Nga Ngaru Rautahi O Aotearoa Inc
- Nga Tai O Te Awa Trust Board
- Ngaruahine Iwi Health Service (aka Ngaruahine Iwi Authority)
- Ngaruawahia Tu Tangata Charitable Trust
- Ngati Awa Social & Health Services Trust
- Ngati Kapo O Aotearoa Inc
- Ngati Maniapoto Marae Pact Trust
- Ngati Ruanui Tahua Ltd (t/a Ngati Ruanui Healthcare)
- Ngati Whatua O Orakei Health Clinic Ltd (t/a Orakei Health Services)
- North Waikato Care Of The Aged Trust Board (t/a Kimihia Home & Hospital)
- NorthAble Disability Service (aka Northable Matapuna Hauora)
- Northbridge Lifecare Trust
- Northern Cochlear Implant Trust
- Northland Disabled Charitable Trust
- Number10 Youth One Stop Shop (aka Southland Youth One Stop Shop Trust Board)
- Nurse Maude (aka Nurse Maude Assn, The)
- NZ AIDS Foundation (Te Tuuaapapa mate Aaraikore o Aotearoa)
- NZ Breastfeeding Authority Inc

- NZ College of Public Health Medicine Inc
- NZ Council of Christian Social Services (NZCCSS)
- NZ Disability Support Network Inc, The (NZDSN)
- NZ Drug Foundation, The
- NZ Family Planning Assn Inc (t/a Family Planning NZ)
- NZ Federation of Disability Information Centres Inc
- NZ Institute Of Community Health
- NZ Psychological Society, The
- NZ Society on Alcohol & Drug Dependence (NSAD)
- NZ Spinal Trust (2009)
- NZ Stewart Centre Trust
- NZ Wheelchair Rugby Assn Inc
- NZNASCA (NZ Needs Assessment Service Co-ordination Assn Inc)
- NZORD (NZ Organisation for Rare Disorders Trust)
- Oamaru Mental Health Support **Charitable Trust**
- Odyssey House Trust (Auckland)
- Options in Community Living (Inc)
- Otago Community Hospice Trust
- O'Taihape Maori Komiti Inc
- Otaki Womens Health Group Inc
- Otara Health Charitable Trust
- Otautahi Women's Refuge Inc
- Pablos Art Studio Inc
- Pacific Health & Social Service Porirua Inc
- Pacific Health Service Hutt Valley
- Pacific Heartbeat (part of Heart Foundation of NZ)
- Pacific Information Advocacy & Support Services Trust (PIASS Trust)
- Pacific Island Advisory & Cultural Trust Inc
- · Pacific Islands Community Trust, Gisborne
- Pacific Trust Canterbury
- Pacific Trust Otago
- PACT Group
- PACT Wellington(formerly Q-nique)
- Paediatric Society of NZ Inc, The
- Paladin Project Charitable Trust, The (aka Fuse [Wellington] Charitable Trust)

- Palmerston North Women's Health Collective Inc
- Papakura Marae Society Inc
- Papatuanuku Independency Trust
- Parent & Family Resource Centre
- Parent To Parent NZ Inc
- Partners Porirua Trust
- Pasifika Integrated Health Care Ltd
- Pathways Health Ltd part of the Wise Group
- Patients First Ltd (aka General Practice NZ)
- Paulownia Trust, The
- People First NZ Inc (aka Nga Tangata Tuatahi)
- People Relying On People (PROP)
- Personal Advocacy Trust Inc, The
- Platform Charitable Trust
- Podiatry NZ Charitable Trust
- Porirua Healthlinks Trust (Porirua Whānau Centre)
- Positive Women Inc
- Poutini Waiora (aka Rata Te Awhina Trust)
- Poutiri Trust (aka Poutiri Charitable Trust)
- Pregnancy Counselling Services
- Presbyterian Support Central
- Presbyterian Support East Coast
- Presbyterian Support Northern (aka Enliven)
- Problem Gambling Foundation of NZ
- Progress to Health (aka New Progress Enterprises)
- Psychiatric Consumers Trust
- Public Health Assn of NZ (Inc), The
- Puhinui Homes Trust Board, The
- Pukeora Trust, The
- Purapura Whetu Trust
- Q.E. Hospital Ltd (aka QE Health)
- Quit Group, The
- Rakaia Medical Centre Trust
- Ranfurly Care Society Inc
- Rangitane o Tamaki nui a Rua Inc
- Rannerdale War Veterans Home Rauawaawa Kaumatua Charitable
- Raukawa Charitable Trust
- Recovery Solutions Group
- Refugee Services Aotearoa NZ part of NZ Red Cross Inc
- Refugee Trauma Recovery
- Richmond Services Ltd

- Royal NZ College of General Practitioners, The
- Royal NZ Foundation of the Blind (aka Blind Foundation)
- Royal NZ Plunket Society Inc
- Ryder-Cheshire Foundation Manawatu, The
- Safe Communities Foundation NZ
- Safer North Community Trust
- (aka Salvation Army NZ Trust, The)
- Schizophrenia Fellowship (Wanganui Branch) Inc (aka Supporting Families in Mental
- SF Aoraki Supporting Families Aoraki Inc
- SF Marlborough Supporting Families in Mental Illness
- SF Nelson Supporting Families in Mental Illness Nelson Branch Inc
- SF Otago Supporting Families in Mental Illness (aka Schizophrenia Fellowship Otago Branch Inc)
- SF Wairarapa Supporting Families in Mental Illness (aka Schizophrenia Fellowship Wairarapa Branch Inc)
- SF Waitaki Supporting Families in Mental Illness Waitaki Branch Inc
- SF West Coast Supporting Families in Mental Illness (aka Schizophrenia Fellowship West Coast Inc)
- SHINE (Safer Homes in NZ Everyday Inc)
- Shore Trust
- SILC Ltd
- Skylight Trust (aka Children's Grief Centre Charitable Trust)
- Smokefree Coalition, The
- Sommerville Disability Support Services (aka Sommerville Centre for Special Needs Wanganui Inc)
- South Seas Health Care Trust, The (aka South Seas Healthcare Ltd)
- South Waikato Pacific Islands Community Services Inc
- Southern Hearing Charitable Trust
- SPAN Support Providers Allied Network Trust
- Spectrum Care Trust Board
- Spina Bifida Association of NZ
- Sport Canterbury (aka Canterbury West Coast Sports Trust)

- Sport Gisborne Tairawhiti (aka Eastland Sports Foundation Education Trust Board of Trustees)
- Sport Northland
- Sport Otago
- Sport Wellington
- Sprott House Trust
- St Chad's Communication Centre (aka St Chad's Charitable Trust)
- Salvation Army Addiction Services St John (aka Priory in NZ of the Most Venerable Order of the Hospital of St John of Jerusalem)
  - St John of God Hauora Trust
  - Stand Children's Services Tū Māia Whānau
  - Standards & Monitoring Services Board (SAMS)
  - Step Ahead Trust
  - Stepping Stone Trust
  - Stewart Centre @EIT Trust
  - Stroke Foundation Northern Region Inc
  - Stroke Foundation of NZ Trust, The
  - Sunshine Service Inc
  - **Supporting Families Central Otago** (aka Supporting Families in Mental Illness Central Otago Branch Inc)
  - Supporting Families In Mental Illness NZ
  - Supporting Families Southland for Mental Wellness
  - Taeaomanino Trust
  - Taikura Trust
  - Takapau Community Health **Charitable Trust**
  - Taranaki Multiple Sclerosis Society
  - Taumarunui Community Kokiri
  - Taupo Parents Centre Inc
  - Tauranga Community Housing Trust
  - Tautoko Services
  - Te Aitanga A Hauiti Hauora
  - Te Anua Nua Trust
  - Te Ao Hou Trust
  - Te Ara Korowai Inc
  - Te Ara Tika Trust
  - Te Aroha & District Health Services **Charitable Trust**
  - Te Awa O Te Ora Trust
  - Te Awakairangi Health Network
  - Te Awanui Hauora Trust
  - Te Hauora O Ngāti Rārua Ltd

- Te Hauora o Turanganui-a-Kiwa Ltd (t/a Turanga Health)
- Te Hauora Runanga o Wairarapa Charitable Trust (aka Te Runanga Hauora o Wairarapa)
- Te Kauwhata Retirement Trust
- Te Kohao Health Ltd
- Te Kotuku Ki Te Rangi Charitable
- Te Kupenga Hauora O Tauranga Moana
- Te Kupenga Hauora-Ahuriri
- Te Kupenga Net Trust
- Te Kupenga Whakaoti Mahi Patunga - The National Network of Stopping Violence Services (NZ) Inc
- Te Manu Toroa Trust
- Te Maramatanga Ki Otautahi
- Te Menenga Pai Charitable Trust
- Te Ohu Rata o Aotearoa Māori Medical Practitioners Assn Inc (Te ORA)
- Te Oranganui Iwi Health Authority (aka Te Oranganui Trust Inc)
- Te Papa Takaro O Te Arawa Trust
- Te Pou o Te Whakaaro Nui Ltd part of Wise Group
- Te Puawai Tapu Trust
- Te Puawaitanga Ki Otautahi Trust (Otautahi Maori Women's Welfare League)
- Te Puawaitanga O Otangarei Healthcare Centre Inc
- Te Puna Hauora ki Uta ki Tai Tauranga Moana Trust
- Te Rangihaeata Oranga Trust, Hawkes Bay Gambling Service
- Te Rau Matatini
- Te Roopu Huihuinga Hauora Trust
- Te Roopu Mate Huka O Aotearoa
- Te Roopu Taurima o Manukau
- Te Roopu Tautoko Ki Te Tonga Inc
- Te Rori A Mua Trust
- Te Runanga O Kirikiriroa Charitable Trust
- Te Runanga O Ngati Pikiao Trust
- Te Runanga O Raukawa Inc Hauora
- Te Runanga O Te Rarawa
- Te Runanga o Toa Rangatira Inc
- Te Taiwhenua o Heretaunga Trust

- Te Taiwhenua o Te Whanganui a Orotu Inc
- Te Tomika Trust
- Te Upoko O Nga Oranga O Te Rae -Peer Support Addiction Service
- Te Wana Trust
- Te Whanau Kotahi
- Te Whanganui-A-Tara Youth Development Trust (t/a Evolve)
- Te Whare Ora Maori Alternative Health Trust
- Te Whatu Manawa Maori-Tanga o Rehua Trust Board (aka Rehua Marae)
- Timaru Mental Health Support Trust
- Timeout Carers Bureau Ltd
- Timeout Carers Southland Trust
- TOA Pacific Inc
- Toi Tangata (trading arm of Te Hotu Manawa Māori)
- Tuhoe Hauora (aka Rakeiwhenua Trust)
- Tuhoe Matauranga Trust, The
- Tui Ora Ltd
- Tuwharetoa Health Charitable Trust
- Tuwharetoa Ki Kawerau Health, Education & Social Services Trust
- Uruuruwhenua Health Inc
- Vaka Tautua Ltd
- Victory Community Health Inc
- Vision Pacific
- Waiau Health Trust Ltd
- Waiheke Island Supported Homes Trust (WISH Trust)
- Waihopai Runaka Inc
- Waihopai Whanau Services (aka Waihopai Hauora)
- Waikato/ Bay Of Plenty Division Cancer Society Of NZ (Inc)
- Wairoa District Society on Alcohol & Drugs Misuse Inc (Manaaki House)
- Waitaki District Health Services Ltd (Oamaru Hospital)
- WALSH Trust (aka West Auckland Living Skills Home Trust Board)
- Well Women & Family Trust
- Wellington Early Intervention Trust
- Wellington Free Ambulance Service (Inc)
- WellStop Inc

- WellTrust (part of PACT Wellington)
- Wesley Community Action (aka Wesley Wellington Mission Inc)
- Western Bay of Plenty Mental Health Trust
- Whai Manawa Ltd
- Whaioranga Trust
- Whakatohea Maori Trust Board (aka Te Wheke Atawhai Ltd)
- Whakatu Marae Committee Inc
- Whanganui Community Living Trust
- Whanganui Disability Resources Centre Trust
- Whangarei Group Riding For The Disabled Inc
- Windsorcare (aka Windsor House Board of Governors)
- Wise Trust
- Women's Health Action Trust
- Woodlands Centre Charitable Trust
- Workbase Education Trust
- Young Men's Christian Assn Of South & Mid Canterbury Inc (aka YMCA South Canterbury)
- Youth Horizons Trust, The
- Youth Services Trust Whanganui
- Youthline Auckland Charitable Trust
- YouthLine Otago Inc

## Affiliates (99) (Not eligible to vote, but receive communications)

- @Heart
- Abbeyfield NZ Inc
- Access Homehealth Ltd
- Agape Fellowship Charitable Trust
- Agape Homes Trust, The
- Agender NZ Inc
- Allied Health Aotearoa NZ
- Ara Taiohi Inc
- Asthma & Respiratory Foundation of NZ (Inc)
- Auckland Protected Employment Trust (APET) aka AttainAble Trust
- Australian & NZ College of Anaesthetists, NZ National Committee
- Awhina Whanau Services Inc
- Cancer Control NZ (aka NZ Cancer Control Trust)
- Cancer Society of NZ Inc
- Cannons Creek Opportunity Centre
   Male Survivors of Sexual Abuse Inc, The
- Caring Communities Inc
- Child Connection Trust
- Child Poverty Action Group (CPAG)
- Christchurch PHO Ltd
- Community Networks Aotearoa (formerly NZ Council of Social Services)
- Community Networks Wellington (formerly Wellington Council of Social Services)
- Community Support Services ITO Ltd (aka Careerforce)
- DEBRA NZ
- Dietitians NZ
- Eastern Bay Primary Health Alliance
- ENSAF Etihad Noor Saddat Aid Foundation
- Every Child Counts
- Fono Faufautua I Samoa E Otago
- Foundation For Youth Development
- Foundation For Youth Development (Canterbury)
- Friends Who Care Inc
- Grev Power
- Hastings Women's Refuge Inc
- Health Care Aotearoa Inc
- Health Hawke's Bay Ltd

- Healthshare Ltd
- Hearing Assn NZ Inc
- Hinemanu Solutions Limited
- Home & Community Health Assn (formerly NZ Home Health Assn)
- Home Instead Senior Care
- **Hutt Valley Disabled Resources**
- Hutt Valley Violence Free Network - [Ahuru Mowai O Te Awakairangi]
- IHC NZ Inc
- Infinite Scope Trust
- Insight Endometriosis (aka Endometriosis Waikato)
- Ka Hao Te Rangatahi ki te Matau a Maui Trust
- Kaiapoi Community Garden Trust
- Life Links (a division of Compensation Advisory Services)
- Life Without Barriers NZ Trust, The
- Little Elms
- Maatangireia Trust
- Mana Whenua Ki Waitaha
- Maori Women's Welfare League Inc (Te Ropu Wahine Maori Toko I Te Ora)
- Mind & Body Consultants
- Mosgiel Abilities Resource Centre
- Music Therapy NZ
- Neighbourhood Trust
- Nga Mataapuna Oranga
- Ngati Rangi Community Health Centre (NRCHC) Inc
- Northern Southland HealthTrust
- NZ Assn of Optometrists
- NZ Breast Cancer Foundation, The
- NZ Federation of Multicultural Councils Inc
- NZ Nurses Organisation
- NZ Society of Physiotherapists Scholarship Trust, The (aka Physiotherapy NZ)
- NZ Sri Lanka Forced Migrants' Support Group Inc
- Occupational Therapy NZ -Whakaora Ngangahau Aotearoa
- Ora Toa Mauriora
- Otago Neighbourhood Support **Charitable Trust**

- Parafed Otago Inc (Dunedin Branch of NZ Paraplegic & Physically Disabled Assn)
- Pasifika Futures Ltd (Pacific Whanau Ora Commissioning Agency)
- Pioneer Opportunities & Resources Trust
- Polio NZ Inc
- Rangitaawa-Munro Whanau Trust
- Rape Crisis (Auckland) Inc (aka Rape Prevention Education)
- Revive & Thrive Coaching & Consulting
- Royal NZ Plunket Society Otago Area Inc
- SeniorNet Wellington Inc
- Special Olympics NZ
- Sunshine Trust
- Switched On.Co Ltd
- T&T Consulting Ltd
- Te Ika Whenua Hauora Inc
- Te Omanga Hospice Trust
- Te Puna Oranga Inc
- Te Taihere Hauora -NZ Health Promoting Schools Assn Aotearoa/NZ Inc
- Te Waipounamu Māori Leadership Group
- Te Whare Tu Taua Ki Waitaha Charitable Trust
- Tick for Kids
- Variety The Children's Charity Inc
- Waiheke Health Trust
- Waikawa Marae Inc
- Waimakariri Safe Community Governance Group
- Wellington After Care Assn Inc
- WellMe, the Wellington Region ME/CFS Support Group Inc
- Whangamata Community Health
- Whanganui Regional Health Network (aka WRPHO)
- Youthline Wellington Inc