

Ministry of Health

Disability Support Services – Under 65 NASC

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1. Maori disabled data set development

2. Whaia Te Ao Marama 2016/17 Plan of Action(Draft)

1. Maori disabled data set development update

Purpose:

- To report on demographic and service detail for Maori and non-Maori clients.
- To provide relevant monthly data reports to support decision making on areas to target for Maori disabled regionally and nationally.
- To allow measures to be developed to demonstrate improvement for Maori disabled
- To facilitate regular formal NASC reporting and further discussion on other areas for data and quality improvement.

'Te Arero' data set requirements

- Number of active clients by ethnicity, iwi/hapu, age group, gender and disability
- Number of re-entries
- Number of active clients by Support package allocation(SPA) and Service Type
- Number of Unmet needs

Plan to have reports available from July 2016

2. Whaia Te Ao Marama (2016/17 Plan of Action)

- Annual plan with actions and measures
- Our focus will continue on four priority areas:
 - Priority 1 - Improved Outcomes for Maori disabled
 - Priority 2 - Better support for whanau
 - Priority 3 - Good partnerships with Maori
 - Priority 4 - responsive disability services for Maori
- Alignment of actions with measures/indicators
- Focus on data and what it is telling us about Maori disabled.
- Consolidate some of the foundation work completed over the past few years and prepare for refresh of the Strategy planned to be completed by end of 2017 (inline with new NZ Disability Strategy 2016 review and NZ Health Strategy, 2016)

Priority 4: ***Responsive disability services for Maori***

4.1 Strengthen the cultural competencies of workers in the disability sector (refer also to :Kaiāwhina Workforce Action Plan (HWNZ & Careerforce)

Action Plan

We will:

- 1) Ensure feedback from Maori disabled and engagement with local iwi drives service improvement by:
 - Key areas of improvement (including response to Maori disabled feedback on NASC service, NASC cultural training activities and engagement with local iwi) are documented through quarterly NASC Whaia Te Ao Marama reports.
 - Improvements are reported to Te Ao Marama twice a year by Te Arero (Maori NASC caucus).
- 2) Improve NASC understanding of Maori disabled in their region to focus support and change on key areas for improvement by:
 - Data set developed and regularly reviewed by Te Arero, NASC and Te Ao Marama
 - Te Arero to lead national project to improve the recording of ethnicity data with a focus on Maori disabled 're-entries to service', and improving 'needs' data collection and service gap data and recording.

We will measure:

- Engagement with local Iwi (# of formal engagements with local Iwi and outcome from the engagement)-quarterly
- Engagement with DHB Maori Health Services (#of formal engagements with DHB Maori Health Services and outcome from the engagement)-quarterly
- Staff learning and development(%of staff attending in-house/external cultural training quarterly)-quarterly
- National reporting of Maori data set shows increase in quality of data collection on ethnicity and needs data collection and service gap recording.

DISCUSSION....

