

Explore and the NASCs





Explore Services Limited is a wholly owned subsidiary of Healthcare of New Zealand Holdings Limited (HHL Group)

#### **Question 1**



At the beginning of 2014 Explore employed 12 psychologists and Behaviour Support Specialists.

In total how many Psychologists and Behaviour Support Specialists does Explore now employ?





# 106



## How many clients is Explore actively working with across NZ at the moment?

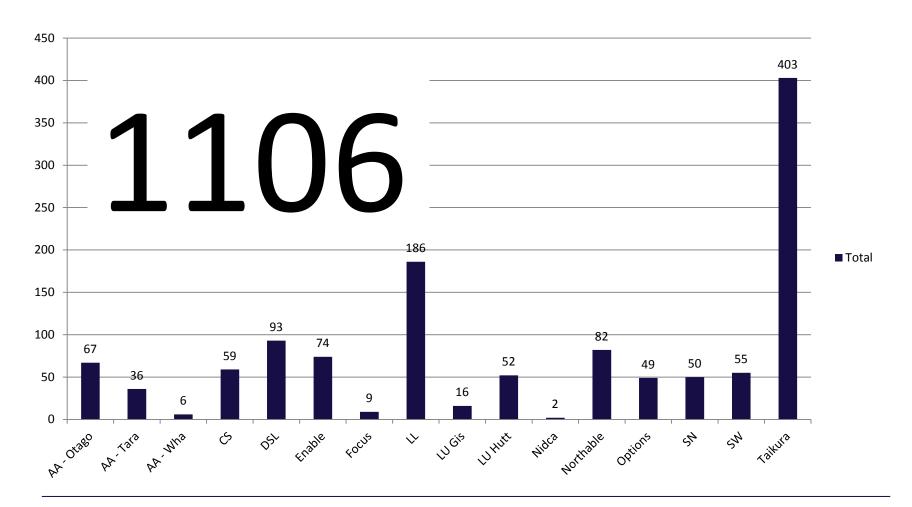


# 1014



# How many referrals did Explore receive from all NASCs between January and June this year for Behaviour Support?



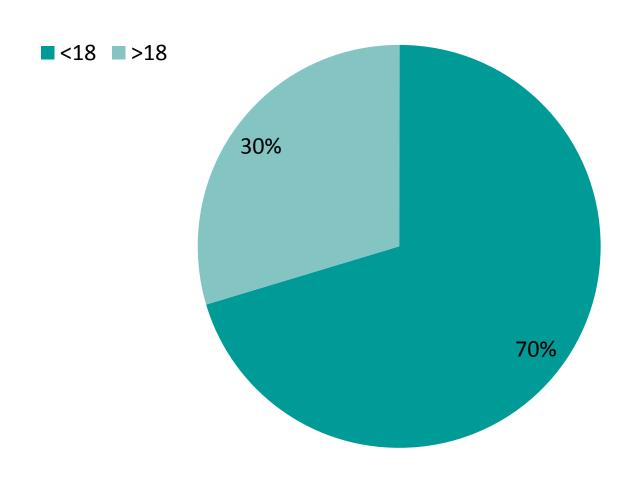




# What percentage of referrals received from January to June 2015 were for clients under 18 years of age?























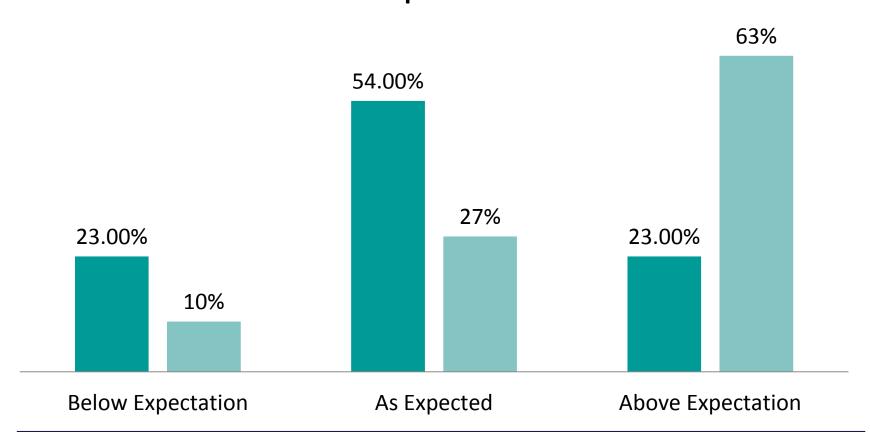








### Per Cent of Objectives Met: Below, Above or As Expected



#### **Case Study**





#### **Motivation and Capacity**

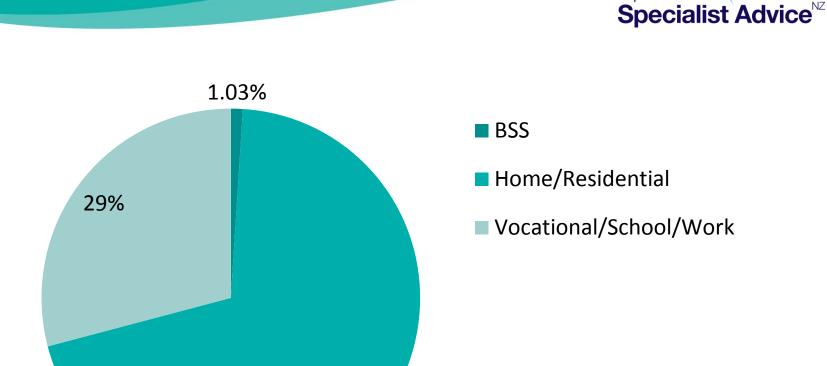








## Per cent of waking hours spent with Explore Behaviour Support Specialist in a year Explore



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70%

#### **Getting from A to B**









#### **Stages of Change**



#### Precontemplation

- Not yet considering change or is unwilling or unable to change
- Task: Raise awareness

#### Contemplation

- Sees the possibility of change but is uncertain or ambivalent
- Task: Help resolve ambivalence and choose change

#### **Determination**

- Committed to changing but still considering what to do
- Task: Help identify appropriate change strategies

#### Action

- Taking steps toward change but hasn't stabilised process yet
- Task: Help implement change strategies

#### **Getting from A to B**









#### Questions



What is working well now, what could be improved and what steps can be taken by Explore and NASCs to make these improvements happen, in terms of:

- 1. How Explore/NASC identify people who are not motivated to engage in behaviour support at the point of referral
- 2. What NASC/Explore do when people are engaging in challenging behaviour but are unmotivated to engage in Behaviour Support
- 3. How Explore communicates with the NASC when families/ services/ individuals require additional support to engage effectively in behaviour support
- 4. How Explore, NASC, and other agencies work with families and services that are not functioning well e.g., burnt out, experiencing crisis, significant relationship issues. Who can do what?